

Project Number	Name	Description	Type	First Contact	Current Status	Brief Received	Lead Officer	Assistant Director	Cabinet Portfolio Holder	Confirmed Start Date	Confirmed End Date	Notes	CET Workload	No of Responses
IN ACTIVE DEVELOPMENT (RECENT UPDATES)														
19	Standard Demographic Monitoring Review	Research to review and, if necessary, update the core corporate demographic monitoring questions (individual and business) which fulfil the council's requirement for data / intelligence and insight.	Research	03/08/2023	Project Brief Received	03/08/2023	Insight Team	Alex Codd	Cllr Haines	Ongoing	Ongoing	Will be added to Your Say when ready	No CET involvement	
108	Digital User Group	A digital user group is to be set up to allow the Customer Experience Team (CET) to engage and consult with our customers and undertake research on potential solutions relating to digital service provision.	Research / Feedback	25/09/2024	Project Brief Received	22/11/2024	Charlotte Gillett, Customer Experience Manager	Lisa Buttery	Cllr Haines	TBC	Ongoing Project	The user group will be advertised on YourSay and members will register to join via a form and that will give them access to a locked group where the engagement will take place.	Managed entirely by CET	
143	Hull CC Waste App Account Linking	ICT would like to add a one question poll to a mobile app that is being developed for street scene. This new app allows residents to receive reminders for their bin collections and also lookup what items go into which bin.	Research	07/08/2025	Project Brief Received	12/08/2025	Matt Luty, Customer Journey Manager	Lisa Buttery	Cllr Dolman	ASAP	01/04/2026	Will not appear on Your Say - but will use Your Say tools	CET to design with IT	
148	Newland Avenue Planters and Greenery	To ask residents their opinion on how to reintroduce greenery to Newland Avenue, councillors hope to use the Engagement HQ tool and particularly the map function to allow residents and shop owners and staff to pin point where they would like to see introduced greenery or whether they would care for a planter and where.	Research	29/09/2025	Project Brief Received	29/09/2025	Laura Shearsmith, Neighbourhood Coordinator	Mark Nearmy	Cllr Dolman	TBC	TBC	Will be added to Your Say when ready	CET to create page and Pins in Maps tool	Customer Experience awaitubg content from lead.
149	Orchard Park Trailblazer	We are preparing to consult with local residents regarding the Trailblazer funding recently awarded to Orchard Park. Through this engagement, we aim to gain a clear understanding of the community's aspirations and ensure that future developments reflect what people truly want to see in their neighbourhood.	Research	08/10/2025	Project Brief Received	08/10/2025	Amy Adams, Neighbourhood Coordinator	Mark Nearney						Currently paused - there is a need to coordinate this work across the three trail blazer aras and for this to be done at an appropriate time
151	Community High Streets - Phase 2 - Round 1	Community engagement ot inform decisions in regard to improvements needed in 16 local and neighbourhood centres.	Research	09/07/202	Project Brief Received	07/08/2024	Tim Coulson, Capital Development Manager, Major Projects	Angela Blake	Cllr Drake Davis	Endike Lane Goodwin Parade / Walker Street The Quadrant		Will be added to Your Say when ready	Survey: CET Your Say Page: CET	Insight waiting to see survey content
152	Community High Streets - Phase 3 - Round 1	Community engagement ot inform decisions in regard to improvements needed in 16 local and neighbourhood centres.	Research	09/07/2024	Project Brief Received	07/08/2024	Tim Coulson, Capital Development Manager, Major Projects	Angela Blake	Cllr Drake Davis	Anlaby Road Bethune Avenue Dalsetter Rise Sibelius Road Spring Bank		Will be added to Your Say when ready	Survey: CET Your Say Page: CET	Insight waiting to see survey content
153	2025 / 2026 Conservation Areas	Public consultation on the the adoption of new Charter Appraisals / Management Plans / Additions to Hull Local Heritage List	Consultation / Feedback	10/10/2025	Project Brief Received	10/10/2025	Stephen Walker, Conservation Officer, Planning	Alex Codd	Cllr Drake Davis	St Andrews Dock 01/12 Georgian New Town 02/02 Newland March 2026	31/01/2026 20/03/206 TBC	Will be added to Your Say when ready	Survey: CET Your Say Page: CET	All survey content approved and built / surveys will come online at agiven times
156	East Area Committee School Survey	Survey all schools in East Hull to determine what activities/groups already take place in each school, identify what space inside and outside the school is available to other groups/organisations, and determine how schools link with families to promote activities in the area.	Research	06/11/2025	Project Brief Received	06/01/2025	Lisa Buttery, Head of Customer Service	Lisa Buttery						
159	HCC / Schools IT Information Sharrng System	Working on the replacement of a file/information sharing system used by HCC and schools and academies etc.Need to go out to the 300 something external users to gather information about their use of the given system.	Research	19/11/2025	Project Brief Requested		Gunjan Yadav, ICT	Mike Kenworthy						
PIPE LINE														
85	Adult Social Care Needs and Access Study	To explore the challenges and barriers faced by older adults from the minority ethnic communities in Hull when they need formal care and support, their experiences, the decisions they make, and what influences their decisions.	Research	31/07/2024	Project Brief Received	14/02/2025	Mathilde Fulford, Principal Social Worker, ASC	Tracy Meyerhoff	Cllr Chambers		01/07/2026	Not suitable for Your Say due to specific audience	No CET involvement	Update 14/09: This project is still going to take place. We are meeting on a monthly basis with the research team and working closely on survey design at the moment.
101	Affordable Warmth Strategy	Hull's Affordable Warmth Strategy 2024 – 2027 provides a four-year framework over which we will aim to alleviate fuel poverty and help the residents of Hull to live in warm, healthy and energy efficient homes.	Feedback	29/10/2024	Project Brief Received	29/10/2024	Lousie Simpson - Neighbourhoods and Housing	Mark Nearney	Cllr Drake Davis	17/02/2025	31/03/2025	Resident survey will be added to Your Say when ready - Professionals / Partners survey to be produced in MS Forms	Survey: CET Your Say Page: CET	Update 12/09: We are still going ahead with this, but the decision was made to have the strategy completed before going out to consultation.Naturally, this date may be some way off as the strategy will need to be reviewed by Mark Nearney etc before we can send this out as part of any consultation.
NO RESPONSE TO REQUEST FOR UPDATE														
53	Boothferry Bridge Consultation	Consultation on proposals to upgrade / remove pedestrian bridge on Boothferry Road	Research	27/02/2024	Project Brief Received	14/03/2024	Giovanna Brunetti, Bridge Engineer, Major Projects	Garry Taylor	Cllr Drake Davis	TBC	TBC	Will be added to Your Say when ready	TBC	Change in management earlier in the year has changed asset management strategy.All projects to Cabinet in January aafter which, this project will resume.
94	HEY Growth Hub – Client Feedback Collection	HEY Growth Hub provides information, advice and guidance to businesses from across Hull and East Yorkshire. As part of the annual monitoring and reporting requirements, the Growth Hub gathers service user (client) feedback to ensure that the service meets the needs of its users, for reporting to its funders and stakeholders (i.e. business boards).	Feedback	30/09/2024	Project Brief Received	01/10/2024	Jon Brunton. Growth Hub Manager	Teresa Chalmers / Alex Codd	Cllr Drake Davis	March / April 2025	TBC	Not suitable for Your Say due to specific audience	No CET involvement	Plan is to conduct surveys at the end of the financial year i.e. March/April 2025. Theyl therefore start to prepare the survey in February, with support from Insight
109	Housing Tenants Communications Needs	To re-assess our housing tenant's comms needs, specifically around print vs digital, their internet access and usage	Research	28/11/2024	Awaiting Project Brief		Martin Clappison, Comms Officer, Neighbourhoods and Housing	Mark Nearney	Cllr Drake Davis	New Year	TBC	Not suitable for Your Say due to specific audience	No CET involvement	Currently postponed till later in 2025 due to other priorities
133	Enforcing Penalties for Single use Vape Sales	Trading Standards is responsible for the enforcement of the ban on single use vapes which came into force on 1 June. We are also required to run a consultation about how we intend to implement the enforcement of the Regulations.	Feedback	05/06/2025	No Project Brief Received		Chris Wilson, Trading Standards					Project Lead has chosen not to follow Council process - therefore not suitable for Your Say	No CET involvement	
141	Later Living Housing Strategy			01/08/2025	Project Brief Requested		Emma Fee, Neighbourhoods and Housing							Have received questionnaire draft but still waiting completed project brief
146	Annual Survey of Families Of Children With Disabilities			28/08/2025	Project Brief Requested									
150	Alternative Provision - Annual Feedback	It's an Ofsted requirement that we capture the pupil and parent voice of pupils attending AP	Feedback	07/10/2025	Project Brief Requested									
154	White Ribbon Survey 2025	To gain views of coucil staff during the 16 days for action	Research	16/10/2025	Project Brief Requested		Vicki Paddison Strategic Domestic Abuse Commissioning Manager			25/11/2025				
155	Get Hull Active - Annual Survey	The aims are to 1) understand behaviours and attitudes to physical activity, evaluating any changes we see in survey responses over the next 2 years and enable us to review our approach 2) a pio gather insight into if residents are awareness of opportunities to be physical activity across the city and understand where we need to do more targeted work to raise awareness.	Research	22/10/2025	Project Brief Requested		Bailee Garmston Insight & Evaluation Coordinator							

LIVE / IN DELIVERY														
71	Community Hub Priority and Safety Survey	Ongoing surveys to collect area level information on neighbourhood priorities, perceptions / experience of crime and community cohesion	Research	15/04/2024	Live	No Project Brief	Debra Akester	Ian Anderson	Cllr Haines / Cllr Pritchard	Ongoing Survey		Currently on Your Say	Survey: CET Your Say Page: CET	East - 101 North - 81 West - 95
124	Staff Travel Plan	To develop a Staff Travel Plan to A) identify opportunities to reduce CO2 emissions by swapping fossil-fuel-based travel with active travel modes B) Reduce unnecessary business travel and associated operational costs for the council C) Replace private-business-mileage where possible with lo/no emission solutions D)Align the councils development of travel policy with the current and future needs of staff by looking at commuting and business travel together, taking a wider focus on the travel-to-work-area (in-sync with the Local Transport Plan)	Research	11/03/2025	Live	26/03/2025	Adam Fowler & Graham Park	David Bell	Cllr Ieronimo / Cllr Dad	27/10/2025	08/12/2025	Not suitable for Your Say due to specific audience (staff only)	No CET involvement	234 responses to date
125	Oak Road Playing Fields Vision Research	To establish and develop a new site vision for Oak Road Playing Fields.	Research	07/04/2025	Live	07/04/2025	Laura Shearsmoth, Neighbourhood Co-ordinator	Andrew Wilson	Cllr Quinn	Ongoing	Ongoing	Not suitable for Your Say due to specific audience	No CET involvement	Responses being collated by service
135	Review of Alternative Provision Services	A review is being undertaken to review the current contracting arrangements, which are either coming to an end or ceased. Additionally, to determine the views of our children, young people, their families and other professionals are within the City, to ensure they can be fully considered during the next steps for re-commissioning the AP services.	Research / Feedback	10/06/2025	Live	16/09/2025	Kim Porter, SEND comissioning Officer	Mary Meridith	Cllr Tock	01/11/2025	CYP & Parent & Carer - 16/10/26 Proff and Providers - 22/12/25	Not suitable for Your Say due to specific audience (staff only)	No CET involvement	CYP - 1 Parent & Carer - 7 Professionals - 62 Providers - 9
140	Public Transport CSAT Survey	This is a follow up customer satisfaction survey aimed at gathering feedback from bus customers about their most recent experience of, and reasons for, using buses in Hull. An initial survey was conducted in late 2024 so this follow up will be used to measure whether services have improved within the previous 12 months, and to understand what can be improved in the future.	Feedback	23/07/2025	Live	29/07/2025	Margo Budreviciute, Street Scene	Andy Burton	Cllr Ieronimo	03/11/2025	12/12/2025	Not suitable for Your Say due to taregt audience	No CET involvement	121 responses to date
142	Waste Pack Evaluation 2025	Gathering feedback from residents about the usefulness of the annual waste information pack. A survey is to be included in the annual waste pack via a QR code, to gather this information.	Feedback	08/08/2025	Live	11/08/2025	Liz Dillon, Street Scene	Andy Burton	Cllr Quinn	22/09/2025	24/11/2025	Currently on Your Say	Your Say: CET Survey: Insight	324 responses to date
153	2025 / 2026 Conservation Areas	Public consultation on the the adoption of new Charter Appraisals / Management Plans / Additions to Hull Local Heritage List	Consultation / Feedback	10/10/2025	Live	10/10/2025	Stephen Walker, Conservation Officer, Planning	Alex Codd	Cllr Drake Davis	Coltman Street 03/11 Princes Ave 19/11	15/12/2025 12/01/2025	Currently on Your Say	Survey: CET Your Say Page: CET	Coltman Street - 11 Princes Ave - 0
157	People's Panel VOX POP Survey November 2025	Social capital (friends and interactions), languages and accents, united Britain, celebrating specific days	Research		Live		Insight Team	Alex Codd	Cllr Haines	10/11/2025	05/01/2025	Currently on Your Say	No CET involvement	586 responses to date
RECENTLY COMPLETED / CLOSED														
77	Community High Streets - Phase 1 - Round 2	Community engagement ot inform decisions in regard to improvements needed in 16 local and neighbourhood centres.	Research	09/07/2024	Complete	07/08/2024	Tim Coulson, Capital Development Manager, Major Projects	Garry Taylor	Cllr Drake Davis	Chants Ave - 18/08/25 Other Sites - 15/09/25	28/10/2025	Appeared on Your Say	Results available from service Caution needed due to small sample sizes for majority of areas	Chants Ave - 134 Responses Gipsyville - 50 Responses Barham Road - 22 Responses Holderness Road - 62 Responses Gramplan Way - 17 Responses Anlabry Rd / Cotman - 16 Responses
99	Newland Super TRO	The aim of this feedback gathering is to find out what residents' views are on the current provisions of double yellow lines and if they would like them removing or changing to improve levels of traffic, parking availability and road visibility and safety.	Research	23/08/2024	Complete	28/10/2024	Laura Shearsmith – Neighbourhood Coordinator	Mark Nearney / Garry Taylor, Andy Burton, Ruth Stephenson	Cllr Drake Davis / Cllr Ieronimo / Ward Cllrs	TBC	TBC	Not suitable for Your Say due to specific audience (residents only)	Meeting with highways next week to discuss how we can take these forward and what schemes we can implement as a result.	29 Responses
105	Kingswood AAP	Feedback on proposed amendments to five roundabout junctions in the Kingswood area to provide additional highway capacity to mitigate for the predicted traffic impact from the future levels of development and improve the cycle lane infrastructure, which are planned to occur within the Kingswood Development over the next nine years, as set out in the Kingswood Area Action Plan (KAAP).	Feedback	08/11/2024	Complete	08/11/2024	Ian Cappleman, Highways, Major Projects	Garry Taylor	Cllr Ieronimo	27/06/2025	08/08/2025	Appeared on Your Say	Results available from service Did not attain minimum sample size	186 Responses
113	Hull CC Newspaper - Feedback (Summer 2025)	The newsletter / newspaper that is sent to every household will include some questions asking for resident feedback on the newsletters content and a link to an online survey to provide this feedback	Feedback	01/02/2025	Complete	No Project Brief Received	Nick Schimmel			21/07/2025	05/09/2025	Appeared on Your Say and promoted in resident magazine	Results available from service Did not attain minimum sample size	157 Responses
115	Local Cycling and Walking Investment Plan (LCWIP)	The findings of the public engagement will be used to make any reasonable changes to the Hull City LCWIP.	Feedback	20/01/2025	Complete	28/01/2025	Ruth Stephenson, Highways, Major Projects	Gillian Osgerby	Cllr Ieronimo	16/06/2025	08/08/2025	Appeared on Your Say	Results available from service Did not attain minimum sample size	226 Responses
129	Home To School Transport	Questionnaires to be produced and sent out to parent / carers to complete to identify and gain their views in regards of the Home to School Service they receive in order to bench mark and feed into future planning.	Feedback	09/10/2024	Complete	10/06/2025	Claire Mckenzie, Passenger Transport Team	Andy Burton	Cllr Tock	25/07/2025	30/09/2025	Not suitable for Your Say due to specific audience	Results available from service Was just short of minimum sample size	169 responses to date
130	Veterans Survey Public	Give Hull CC a better understanding of verterans (and their families / carers) physical, emotional and mental needs together with their view of what services are important to them, the accessibility of such services and issues faced trying to receive help.	Feedback	10/04/2025	Complete	08/05/2025	Paul Clark, Verterans Coordinator	Tracy Harsley		26/06/2025	01/09/2025	Not suitable for Your Say due to specific audience	Did not attain minimum sample size	24 Responses
131	Housing Diversity Network - Tenant Survey	As part of the service preparation for forthcoming Regulator of Social Housing inspections, our Senior Management Team recently endorsed a proposal to rejoin the Housing Diversity Network. This Project Brief relates specifically to the customer facing survey which is to be sent to all customers which hold a tenancy for HRA property.	Feedback	14/05/2025	Complete	05/06/2025	Vicki Edwards / Ria Toutountzi - Neighbourhoods and Housing	Mark Nearney	Cllr Drake Davis	04/08/2025	15/09/2025	Not suitable for Your Say due to specific audience	Met standards and minimum sample size. Analysis being undertaken by service	1687 Responses
132	Pharmaceutical Needs Assessment 2025-28 Consultation	It is a statutory requirement for Hull City Council to publish a Pharmaceutical Needs Assessment. It is also a statutory requirement that specific people/organisations have an opportunity to be consulted on the document. These people include pharmacy and dispensing appliance contractors, local pharmaceutical committee, Healthwatch, etc.	Consultation	09/06/2025	Complete	10/06/2025	Mandy Porter, Public Health Intelligence	Ali Patey		25/06/2025	01/09/2025	Appeared on Your Say	Responses to the consultation have been included in the final PNA report. The report should be published in October 2025	4 Responses
136	Housing Diversity Network - Staff Survey	As part of the service preparation for forthcoming Regulator of Social Housing inspections, our Senior Management Team recently endorsed a proposal to rejoin the Housing Diversity Network. This Project Brief relates specifically to the staff survey which is to be sent to all housing and neighbourhood staff	Feedback	16/05/2025	Complete	16/06/2025	Vicki Edwards / Ria Toutountzi - Neighbourhoods and Housing	Mark Nearney	Cllr Drake Davis	25/07/2025	22/08/2025	Not suitable for Your Say due to specific audience	Results available from service Did not attain minimum sample size	100 Responses
137	Pride in Hull 2025 Attendee Survey	Satisfaction survey of Pride in Hull 2025 attendees	Feedback	01/06/2025	Complete	01/06/2025	Insight Team	Alex Codd	Cllr Haines	26/07/20205	01/09/2025	Not suitable for Your Say due to specific audience	Results available from service Did not attain minimum sample size	342 Responses
138	Parklets Relocation	Research to gain public & business opinion on how best to utilise the 6 parklets owned by HCC which need relocating. The parklets are currently utilised along Princes Dock Street, but upcoming public realm works will render them no longer required in this area after Summer 2025.	Research	30/06/2025	Complete	03/07/2025	Paul Hutchinson, Major Projects	Gillian Osgerby	Cllr Ieronimo	29/08/2025	27/10/2025	Appeared on Your Say	Results available from service	61 Pins in Map
139	People's Panel Survey July 2025	Progress against community plan priorities for council plan - My Street / My Life / My City / My Council	Research		Complete		Insight Team	Alex Codd	Cllr Haines	07/07/2025	18/08/2025	Appeared on Your Say	Met standards and minimum sample size. Results available on Data Observatory.	1423 Responses (1252 Hull Responses)

144	People's Panel VOX POP Survey August 2025	Vox Pop survey covering everyday life skills, emergencies, technology and online scams	Research		Complete		Insight Team	Alex Codd	Cllr Haines	18/08/2025	29/09/2025	Appeared on Your Say	Met standards and minimum sample size. Results available on Data Observatory.	1186 Responses (1050 Hull Responses)
145	Parking Enforcement Team Staff Satisfaction Survey	Staff survey to measure team satisfaction and morale	Feedback	22/08/2025	Complete	27/08/2025	Kerry Ryan, Head of Ftansport and Traffic Management	Andy Burton	Cllr Ieronimo	03/09/2025	26/09/2025	Not suitable for Your Say due to specific audience	Results available from service	9 Response
147	People's Panel Survey September 2025	Panel survey looking at Hull Brand, Culture and Visitors, City Centre , and Communications	Research		Complete		Insight Team	Alex Codd	Cllr Haines	29/09/2025	10/11/2025	Appeared on Your Say	Met standards and minimum sample size. Results available on Data Observatory.	1228 Responses (1086 Hull Responses)
CANCELLED														
123	Inglemire Lane Footpath	To provide evidence for bid for Crime Prevention fund funding for footpath / pedestrian zone at Inglemire Lane sports fields.	Research	24/03/2025	Cancelled		Tabitha Smith, Neighbourhood Co-ordinator	Mark Nearney	Cllr Tock			Not suitable for Your Say due to specific audience	No CET involvement	12/09: The engagement side of this project is no longer going to take place. However the new footpath is still planned to be installed.
134	Re-commissioning of the Stop Smoking Service			05/06/2025	Cancelled		April Cundy, Public Hralth							Project lead informs us survey is no longer required
143	Women in Maufactring and Engineering Event Feedback	Event feedback form to be used at WIME event	Feedback	18/09/2025	Cancelled		Gill Oaten, Employment Hub manager	Alex Codd		08/10/2025	08/10/2025	Not suitable for Your Say due to specific audience (event attendees only)	No CET involvement	Survey not confirmed as used - no electronic responses
158	Community Flagpoles	A survey/questionnaire, providing the community with a number of options (agreed by members) on future locations of community flag poles – this will then inform the location of flag poles in our communities in the future.	Feedback	31/10/2025	Cancelled		Debbie Akester	Mark Nearney & Chris Jackson	Cllr Dolman			TBC	TBC	Survey no longer required - replaced with generic feedback form