

Project Number	Name	Description	Type	Current Status	Lead Officer	Assistant Director	Cabinet Portfolio Holder	Confirmed Start Date	Confirmed End Date	Notes	CET Workload	No of Responses
IN ACTIVE DEVELOPMENT (RECENT UPDATES)												
19	Standard Demographic Monitoring Review	Research to review and, if necessary, update the core corporate demographic monitoring questions (individual and business) which fulfil the council's requirement for data / intelligence and insight.	Research	Project Brief Received	Insight Team	Alex Codd	Cllr Haines	TBC	TBC	Will be added to Your Say when ready	No CET involvement	
79	Children, Young People and Family Weight Management Services	Research into why engagement with these services is low in Hull; identifying barriers and solutions to increase engagement	Research	Project Brief Received	Andy McKee, Early Help Health Co-ordinator, CYPF	Rachel Roberts	Cllr Tock	28/04/2025	31/05/2025	Not suitable for Your Say due to specific audience	No CET involvement	Parent survey in development and to be sent ot 900 parents
85	Adult Social Care Needs and Access Study	To explore the challenges and barriers faced by older adults from the minority ethnic communities in Hull when they need formal care and support, their experiences, the decisions they make, and what influences their decisions.	Research	Project Brief Received	Mathilde Fulford, Principal Social Worker, ASC	Tracy Meyerhoff	Cllr Chambers	01/04/2025	01/04/2026	Not suitable for Your Say due to specific audience	No CET involvement	Project will be run in service - advice provided
99	Newland Super TRO	The aim of this feedback gathering is to find out what residents' views are on the current provisions of double yellow lines and if they would like them removing or changing to improve levels of traffic, parking availability and road visibility and safety.	Research	Project Brief Received	Laura Shearsmith – Neighbourhood Coordinator	Mark Nearney / Garry Taylor, Andy Burton, Ruth Stephenson	Cllr Drake Davis / Cllr Ieronimo / Ward Cllrs	TBC	TBC	Not suitable for Your Say due to specific audience (residents only)	No CET involvement	To be conducted in service using MS forms and direct letter to households within target audience
101	Affordable Warmth Strategy	Hull's Affordable Warmth Strategy 2024 – 2027 provides a four-year framework over which we will aim to alleviate fuel poverty and help the residents of Hull to live in warm, healthy and energy efficient homes.	Feedback	Project Brief Received	Lousie Simpson - Neighbourhoods and Housing	Mark Nearney	Cllr Drake Davis	17/02/2025	31/03/2025	Resident survey will be added to Your Say when ready - Professionals / Partners survey to be produced in MS Forms	Survey: CET Your Say Page: CET	Finalised ready to go live - POSTPONED due to project lead absence - status update provided to Tom Eastwood
105	Kingswood AAP	Feedback on proposed amendments to five roundabout junctions in the Kingswood area to provide additional highway capacity to mitigate for the predicted traffic impact from the future levels of development and improve the cycle lane infrastructure, which are planned to occur within the Kingswood Development over the next nine years, as set out in the Kingswood Area Action Plan (KAAP).	Feedback	Project Brief Received	Ian Cappleman, Highways, Major Projects	Garry Taylor	Cllr Ieronimo	May 2025	6 Weeks Later	Will be added to Your Say when ready	Survey: CET Your Say Page: CET	Finalised ready to go live - POSTPONED to May 2025
108	Digital User Group	A digital user group is to be set up to allow the Customer Experience Team (CET) to engage and consult with our customers and undertake research on potential solutions relating to digital service provision.	Research / Feedback	Project Brief Received	Charlotte Gillett, Customer Experience Manager	Lisa Buttery	Cllr Haines	TBC	Ongoing Project	The user group will be advertised on YourSay and members will register to join via a form and that will give them access to a locked group where the engagement will take place.	Managed entirely by CET	
115	Local Cycling and Walking Investment Plan (LCWIP)	The findings of the public engagement will be used to make any reasonable changes to the Hull City LCWIP.	Feedback	Project Brief Received	Ruth Stephenson, Highways, Major Projects	Garry Taylor	Cllr Ieronimo	TBC	TBC	Will be added to Your Say when ready	TBC	Working with comms lead to develop questionnaire content
117	Menopause Survey	Survey employees about their satisfaction regarding their experience of menopause support in the workplace. This is open to all employees who are either experiencing or who have gone through the menopause, or who are supporting a loved one who is menopausal.	Research / Feedback	Project Brief Received	Tracy Harsley/April Cundy/Victoria Coates	Tracy Harsley	Cllr Dad	April 2025	May 2025	Not suitable for Your Say due to specific audience (staff only)	No CET involvement	Meeting to progress survey content arranged
123	Inglemire Lane Footpath	To provide evidence for bid for Crime Prevention fund funding for footpath / pedestrian zone at Inglemire Lane sports fields.	Reseach	Awaiting Updated Project Brief	Tabitha Smith, Neighbourhood Co-ordinator					Not suitable for Your Say due to specific audience	No CET involvement	Feedback sent
124	Staff Travel Plan	To develop a Staff Travel Plan to A) identify opportunities to reduce CO2 emissions by swapping fossil-fuel-based travel with active travel modes B) Reduce unnecessary business travel and associated operational costs for the council C) Replace private-business-mileage where possible with lo/no emission solutions D)Align the councils development of travel policy with the current and future needs of staff by looking at commuting and business travel together; taking a wider focus on the travel-to-work-area (in-sync with the Local Transport Plan)	Research	Project Brief Received	Adam Fowler & Graham Park	David Bell		May-25	Aug-25	Not suitable for Your Say due to specific audience (staff only)	No CET involvement	Exec Board meeting 1 May
125	Oak Road Playing Fields Vision Research	To establish and develop a new site vision for Oak Road Playing Fields.	Reseach	Project Brief Received	Laura Shearsmoth, Neighbourhood Co-ordinator	Andrew Wilson	Cllr Quinn	TBC	TBC	Not suitable for Your Say due to specific audience	No CET involvement	Feedback sent
AWAITING UPDATE												
53	Boothferry Bridge Consultation	Consultation on proposals to upgrade / remove pedestrian bridge on Boothferry Road	Research	Project Brief Received	Giovanna Brunetti, Bridge Engineer, Major Projects	Garry Taylor	Cllr Drake Davis	TBC	TBC	Will be added to Your Say when ready	TBC	Change in management earlier in the year has changed asset management strategy.All projects to Cabinet in January aafter which, this project will resume.
94	HEY Growth Hub – Client Feedback Collection	HEY Growth Hub provides information, advice and guidance to businesses from across Hull and East Yorkshire. As part of the annual monitoring and reporting requirements, the Growth Hub gathers service user (client) feedback to ensure that the service meets the needs of its users, for reporting to its funders and stakeholders (i.e. business boards).	Feedback	Project Brief Received	Jon Brunton. Growth Hub Manager	Teresa Chalmers / Alex Codd	Cllr Drake Davis	March / April 2025	TBC	Not suitable for Your Say due to specific audience	No CET involvement	Plan is to conduct surveys at the end of the financial year i.e. March/April 2025. Theyl therefore start to prepare the survey in February, with support from Insight
103	Home To School Transport		Feedback / Research	Awaiting Project Brief	Kerry Ryan - Head of Transport and Traffic Management	Andy Burton		TBC	TBC	Not suitable for Your Say due to specific audience	No CET involvement	No update
109	Housing Tenants Communications Needs	To re-assess our housing tenant's comms needs, specifically around print vs digital, their internet access and usage	Research	Awaiting Project Brief	Martin Clappison, Comms Officer, Neighbourhoods and Housing			New Year	TBC	Not suitable for Your Say due to specific audience	No CET involvement	Currently postponed till later in 2025 due to otjer priorities

LIVE / IN DELIVERY												
62	Local Plan Update	Consultation on scope of statutory update to the Local plan	Consultation	Live	Roger Gray, Planning	Alex Codd	Cllr Drake Davis	03/03/2025	28/04/2025	Currently on Your Say	Survey: Insight Your Say Page and Additional Tools: CET	445 Survey Responses (+ 86 Open Comments & 22 Map Pins)
71	Community Hub Priority and Safety Survey	Ongoing surveys to collect area level information on neighbourhood priorities, perceptions / experience of crime and community cohesion	Research	Live	Debra Akester	Ian Anderson	Cllr Haines / Cllr Pritchard	Ongoing Survey		Currently on Your Say	Survey: CET Your Say Page: CET	East - 35, North - 28, West - 29
89	Sport England Place Based Extension	Sport England, as part of their place-based expansion, have solicited Hull to apply for development stage funding to gather insight to progress areas of work identified in the application. Specifically for the engagement and insight part of the dev stage, we would like to find out information on barriers and facilitators to physical activity from groups that are least active	Research	Project Brief Received	Claire Farrow, Integrated Services Manager, Public Health	Ravehl Roberts	Cllr Pritchard	07/04/2025	19/05/2025	Currently on Your Say	Survey: Insight Your Say Page: CET	267 Responses to Date
113	Hull CC Newspaper - Feedback	The newsletter / newspaper that is sent to every household will include some questions asking for resident feedback on the newsletters content and a link to an online survey to provide this feedback	Feedback	Live	Nick Schimmel			03/03/2025	30/04/2025	Currently on Your Say	Survey: CET Your Say Page: CET	135 Responses to Date
116	Legacy Memorial Gardens	It is proposed that 2 gardens of remembrance are created for permanent memorials to those involved in the Legacy Funeral Director investigation. We wish to consult on the designs of the gardens	Feedback	Live	Charlotte Gillett, Customer Experience Manager	Lisa Buttery		03/03/2025	01/05/2025	Currently on Your Say	Survey: CET Your Say Page: CET	5 Responses to Date
118	Broadway Conservation Area Review	To undertake public consultation on Adoption of a new Character Appraisal & Management Plan. .	Consultation / Feedback	Live	Stephen Walker, Conservation Officer, Planning	Alex Codd	Cllr Drake Davis	08/03/2025	20/04/2025	Currently on Your Say	Survey: CET Your Say Page: CET	20 Responses to Date
119	Sculcoates Conservation Area Review	To undertake public consultation on Adoption of proposed boundary amendments and Adoption of a new Character Appraisal & Management Plan. .	Consultation / Feedback	Live	Stephen Walker, Conservation Officer, Planning	Alex Codd	Cllr Drake Davis	01/03/2025	13/04/2025	Currently on Your Say	Survey: CET Your Say Page: CET	8 Response to Date
120	Pharmaceutical Needs Assessment Resident/User Survey	To gain feedback from pharmacy users about how and why they access pharmacy services. This is to be used within the 2025-2028 Hull Pharmaceutical Needs Assessment	Research / Feedback	Live	Des Cooper, Public Health Sciences	Ali Patey	Cllr Chambers	24/03/2025	02/05/2025	Currently on Your Say	Survey: Produced by Service Your Say Page:CET	Responses collected by service and will be reported at closure
126	People's Panel Survey April 2025	Neighbourhood Priorities Experience / Perception of Crime and ASB	Research	Live	Insight Team	Alex Codd	Cllr Haines	14/04/2025	25/05/2025	Currently on Your Say	Survey: Insight Your Say Page: Insight	580 Response to Date
RECENTLY COMPLETED / CLOSED												
77	Community High Streets	Community engagement ot inform decisions in regard to improvements needed in 16 local and neighbourhood centres.	Research	Complete	Tim Coulson, Capital Development Manager, Major Projects	Garry Taylor	Cllr Drake Davis	31/01/2025	14/03/2025	Appeared on Your Say	Results available from service Caution needed due to small sample sizes for majority of areas	Anlaby Rd / Coltman (15), Barham Road (30), Chants Ave (304), Holderness / Woodford (21), Grampian (61), Gypsyville (48)
86	Adult Social Care Strategy 2025 - 2028	Feedback on the content of the stratgy and the priorities within this. Feedback received will help us to shape this further prior to formal sign off an implementation.	Feeback	Complete	Gemma Laister Strategic Lead – Improvement & Assurance Adult Social Care	Tracy Meyerhoff	Cllr Chambers	06/01/2025	31/03/2025	Appeared on Your Say	Analysis ongoing.	347 Public Responses to Date 20 Management Responses
100	Fostering Research	Given Hull City Councils financial challenges we face, it's likely that our marketing and recruitment budget will be reduced further next year. It would be helpful to understand what has worked well this year, what residents have noticed about our advertising, and what we should continue or adjust to adapt to these new financial constraints.	Research	Complete	Laura Gawthorpe - Fostering and Adoption	Rachel Donachie	Cllr Tock	13/01/2025	31/03/2025	Appeared on Your Say	Results available from service Did not attain minimum sample size	54 Responses
104	City Centre Vision	The Hull City Centre Vision, led by Planit consultants as procured by the local planning authority in conjunction with corporate procurement, have been employed to engage with a range of local stakeholders (political, business, culture, key services) – including local residents – in order to collect feedback that can help inform the development of a vision for Hull City Centre. This vision will provide a framework to help shape and guide regeneration proposals over the next 20 years and beyond.	Research	Complete	Karl Whitehouse, Capital Programme Manager, Major Projects	Garry Taylor / Alex Codd	Cllr Drake Davis	03/02/2025	17/03/2025	Appeared on Your Say	Results available from service Did not attain minimum sample size	144 Survey Responses + 28 Map Pins)
106	Lowgate Safety Scheme	Feedback on proposals to improve road safety in Lowgate area following nvestigation into the death of Rebecca Lisa Kirby, aged 31 years.	Feedback	Complete	Ruth Stephenson / Ian Cappleman, Highways, Major Projects	Garry Taylor	Cllr Ieronimo	06/02/2025	20/03/205	Appeared on Your Say	Results available from service Did not attain minimum sample size	177 Responses
110	Wincolmllee Conservation Area Reappraisal	To undertake public consultation on: Creation of new conservation area inc adoption of a new Character Appraisal & Management Plan.	Consultation / Feedback	Complete	Stephen Walker, Conservation Officer, Planning	Alex Codd	Cllr Drake Davis	14/02/2025	31/03/2025	Appeared on Your Say	Results available from service Did not attain minimum sample size	55 Responses
112	Mini Master Plan x 3	he Mace Advisory Team has recently completed the delivery of three mini masterplans in Hull. Hull City Council wish to get feedback on the mini masterplans for Greenwich Avenue, Shannon Road and Elmbridge Parade, using the learning from the original piece.	Feedback	Complete	Ben Murphy, Major Projects	Garry Taylor & Mark Nearney	Cllr Haines & Cllr Drake-Davis	07/02/2025	14/03/2025	Appeared on Your Say	Results available from service Caution needed due to small sample sizes for majority of areas	Elmbridge (76) Shannon (133) Greenwich Avenue (74)
121	Bright Spots Your Life Your Care	Hull City Council worked with Corum Voice four years ago to do some research to find out more about what life was like for children in care in Hull aged four – 17 years old. The council are going to be working with Corum Voice again in February to get up-to-date information through the Bright Spots program. This is to get an idea about how children and young people in care in Hull feel now as we know that things might have changed.	Research / Feedback	Complete	Claire Rutherford, Principal Social Worker	Rachel Donnachie	Cllr Tock	10t/02/2025	17/03/2025	Not suitable for Your Say due to specific audience (staff only)	Met standards and minimum sample size.Results available from service.	58% response rate from target population of 600.
122	Peoples Panel VOX POP Survey March 2025	Health and wellbeing, measure national wellbeing, current affairs, streaming services, splitting bills, financial stabilitiy, accomplishments..	Research	Complete	Insight Team	Alex Codd	Cllr Haines	03/03/2025	14/04/2025	Appeared on Your Say	Met standards and minimum sample size. Analysis ongoing.	1004 Total (890 Hull Responses)
CANCELLED												