

| Project Number | Name | Description | Type | First Contact | Current Status | Brief Received | Lead Officer | Assistant Director | Cabinet Portfolio Holder | Confirmed Start Date | Confirmed End Date | Notes | CET Workload | No of Responses |
|---|--|---|-------------------------|---------------|------------------------|------------------|---|--------------------|------------------------------|---|----------------------------------|---|---|--|
| IN ACTIVE DEVELOPMENT (RECENT UPDATES) | | | | | | | | | | | | | | |
| 19 | Standard Demographic Monitoring Review | Research to review and, if necessary, update the core corporate demographic monitoring questions (individual and business) which fulfil the council's requirement for data / intelligence and insight. | Research | 03/08/2023 | Project Brief Received | 03/08/2023 | Insight Team | Jason Bennett | Cllr Haines | Ongoing | Ongoing | Will be added to Your Say when ready | No CET involvement | |
| 141 | Later Living Housing Strategy | The Council is leading the development of a Later Living Housing Strategy for the city's adults. This will guide investment, set our priorities for the future and working with our healthcare, social care and community partners, provide a suitable housing offer to older Hull residents. | Research | 01/08/2025 | Project Brief Received | 20/11/2025 | Emma Fee, Neighbourhoods and Housing | Mark Nearney | Cllr Drake Davis | Early 2026 | Mid 2026 | TBC | TBC | Paused until after elections |
| 160 | Public Protection Stress and Wellbeing at Work Employer Survey | Hull City Council's Environmental Health, in conjunction with the Health and Safety Executive (HSE) and other local authorities, has identified Wellbeing and Stress at Work as a priority. A part of this project, a survey is being sent to business to complete and return. | Research | 01/12/2025 | Project Brief Received | 02/12/2025 | Khaled Choudhury, Principal Environmental Health Officer | Ali Patey | Cllr Quinn | Early 2026 | TBC | Not suitable for Your Say due to specific audience | No CET involvement | Paused until after elections |
| 161 | Young Tenants Participation Survey | We would like to survey "younger" tenants to establish how they wish to be involved/how they wish for their voices to be heard. It may be that they simply do not wish to engage with us, but for those that do, how do they wish to do so. Using the survey, we would also be looking to establish a "Digital Forum" for younger people, where they can hear updates from guest speakers and to raise any issues they may have. | Research | 10/12/2025 | Project Brief Received | 10/12/2025 | Theo Farrer, Tenant Participation Officer | Mark Nearney | Cllr Drake Davis | TBC | TBC | Not suitable for Your Say due to specific audience | No CET involvement | Paused until after elections |
| 162 | SEND Reform Review | To inform statutory review of services for supporting children with needs. | Research / Feedback | 05/01/2026 | Project Brief Received | 12/01/2026 | Richard Skogg, EDUCATION GOVERNANCE & OPERATIONS MANAGER | Mary Meredith | Cllr Tock | Early 2026 | TBC | Not suitable for Your Say due to specific audience | No CET involvement | Awaiting proposed survey content from project lead |
| 163 | A165 Holderness Road Junction Improvements | Hull City Council received £2.99m from the Department for Transport Safer Roads Fund to undertake road safety improvements along A165 corridor within Hull. There are two proposed road safety schemes being designed to improve pedestrian and vehicle safety at the junctions of Holderness Road / Summergangs Road and Holderness Road / Bellfield Avenue. The findings of the engagement will be used to make any reasonable changes to the preliminary designs. | Research / Feedback | 04/02/2026 | Project Brief Received | 04/02/2026 | Ruth Stephenson, HEAD OF HIGHWAYS, TRANSPORT STRATEGY AND DESIGN | Angela Blake | Cllr Ieronimo | March 2026 | 01/04/2026 | Will be added to Your Say when ready | Survey: Insight Your Say Page: CET | Awaiting proposed survey content from project lead |
| 164 | Any Comms (EDT) User Engagement | The council is looking to consolidate and upgrade its offer of file sharing tools and systems. The two solutions under consideration are SFX and Any Comms. Any Comms is widely used by schools, academies and trusts to share information amongst themselves and also with the council. Any Comms and SFX users external to the council will need to be engaged to gather information about their usage of the system and provide them with an opportunity to share their thoughts on the proposal. | Research / Feedback | 19/11/2026 | Project Brief Received | 06/02/2026 | Gurjan Yadav, Business Relationship Manager | | | 01/02/2026 | 01/06/2026 | Not suitable for Your Say due to specific audience | No CET involvement | Insight have provided feedback on survey - awaiting response |
| 168 | Families First Partnership (FFP) Reforms | These are national reforms being considered and implemented locally, and in Hull they are being overseen by the Hull Safeguarding Children Partnership. Family Group Decision Making (FGDM) is one of the workstreams, and colleagues have shared draft surveys for input / feedback. The engagement for this workstream relates specifically to the decision-making process during a child social care referral. | Research | 26/03/2026 | Awaiting Project Brief | | | | | | | | | Have requested a project brief - significant work needed to survey content in order to meet standards. |
| LIVE / IN DELIVERY | | | | | | | | | | | | | | |
| 71 | Community Hub Priority and Safety Survey | Ongoing surveys to collect area level information on neighbourhood priorities, perceptions / experience of crime and community cohesion | Research | 15/04/2024 | Live | No Project Brief | Debra Akester | Mark Nearney | Cllr Haines / Cllr Pritchard | Ongoing Survey | | Currently on Your Say | Survey: CET Your Say Page: CET | East - 115 North - 96 West - 103 |
| 85 | SENIOR Project: Adult Social Care Needs and Access Study | To explore the challenges and barriers faced by older adults from the minority ethnic communities in Hull when they need formal care and support, their experiences, the decisions they make, and what influences their decisions. | Research | 31/07/2024 | Live | 14/02/2025 | Mathilde Fulford, Principal Social Worker, ASC | Tracy Meyerhoff | Cllr Chambers | 09/03/2026 | TBC | Not suitable for Your Say due to specific audience | No CET involvement | 4 Responses to Date |
| 125 | Oak Road Playing Fields Vision Research | To establish and develop a new site vision for Oak Road Playing Fields. | Research | 07/04/2025 | Live | 07/04/2025 | Laura Shearsoth, Neighbourhood Co-ordinator | Andrew Wilson | Cllr Quinn | Ongoing | Ongoing | Not suitable for Your Say due to specific audience | No CET involvement | Responses being collated by service |
| 151 | Community High Streets - Phase 2 - Round 1 | Community engagement to inform decisions in regard to improvements needed in the three neighbourhood centres that form Phase 2 of the Community High Streets project: Endike Lane, Goodwin Parade / Walker Street and The Quadrant | Research | 09/07/202 | Live | 07/08/2024 | Tim Coulson, Capital Development Manager, Major Projects | Angela Blake | Cllr Drake Davis | 16/03/2026 | 30/04/2026 | Currently on Your Say | Survey: CET Your Say Page: CET | Endike Lane - 32 Goodwin Parade / Walker Street - 11 The Quadrant - 3 |
| 166 | Victoria Pier Replacement | To understand the preferred option for the geometry of the Victoria Pier replacement structure. Three options shall be tabled for selection. | Feedback | 10/02/2026 | Live | 16/02/2026 | Joel Bridger, City Manager, Bridges Major Projects and Infrastructure | Angela Blake | Cllr Ieronimo | 12/03/2026 | 26/04/2026 | Currently on Your Say | Poll: CET Your Say Page: CET | 2331 Responses to Date |
| 167 | People's Panel Survey April 2026 | Happiness and Wellbeing Tracker Ambition: Safe and Welcoming Neighbourhoods Ambition: Responding to the Climate and Nature Emergency Financial Stability Tracker | Research | | Live | | Insight Team | Jason Bennett | Cllr Haines | 30/03/2026 | 05/05/2026 | Currently on Your Say | No CET involvement | 514 Responses to Date |
| RECENTLY COMPLETED / CLOSED | | | | | | | | | | | | | | |
| 124 | Staff Travel Plan | To develop a Staff Travel Plan to A) identify opportunities to reduce CO2 emissions by swapping fossil-fuel-based travel with active travel modes B) Reduce unnecessary business travel and associated operational costs for the council C) Replace private-business-mileage where possible with lo/no emission solutions D) Align the councils development of travel policy with the current and future needs of staff by looking at commuting and business travel together; taking a wider focus on the travel-to-work-area (in-sync with the Local Transport Plan) | Research | 11/03/2025 | Complete | 26/03/2025 | Adam Fowler & Graham Park | David Bell | Cllr Ieronimo / Cllr Dad | 27/10/2025 | Extended to 12/01/2026 | Appeared on Your Say | Met standards and minimum sample size. Results currently with service | 528 Responses |
| 135 | Review of Alternative Provision Services | A review is being undertaken to review the current contracting arrangements, which are either coming to an end or ceased. Additionally, to determine the views of our children, young people, their families and other professionals are within the City, to ensure they can be fully considered during the next steps for re-commissioning the AP services. | Research / Feedback | 10/06/2025 | Complete | 16/09/2025 | Kim Porter, SEND commissioning Officer | Mary Meredith | Cllr Tock | 01/11/2025 | 22/12/2026 | Not suitable for Your Say due to specific audience (staff only) | Results available from service | Professionals - 102 Providers - 31 |
| 135 | Review of Alternative Provision Services | A review is being undertaken to review the current contracting arrangements, which are either coming to an end or ceased. Additionally, to determine the views of our children, young people, their families and other professionals are within the City, to ensure they can be fully considered during the next steps for re-commissioning the AP services. | Research / Feedback | 10/06/2025 | Complete | 16/09/2025 | Kim Porter, SEND commissioning Officer | Mary Meredith | Cllr Tock | 01/11/2025 | 03/01/2026 | Not suitable for Your Say due to specific audience (staff only) | Results available from service | CYP - 27 Parent & Carer - 13 |
| 153 | 2025 / 2026 Conservation Areas | Public consultation on the adoption of new Charter Appraisals / Management Plans / Additions to Hull Local Heritage List | Consultation / Feedback | 10/10/2025 | Complete | 10/10/2025 | Stephen Walker, Conservation Officer, Planning | Alex Codd | Cllr Drake Davis | Coltman Street 03/11 Princes Ave 19/11 'St Andrews Dock 08/12 | 15/12/2025 12/01/2026 31/01/2026 | Appeared on Your Say | Results available from service Did not attain minimum sample size | Coltman Street - 14 Princes Ave - 55 'St Andrews Dock - 139 |
| 157 | People's Panel VOX POP Survey November 2025 | Social capital (friends and interactions), languages and accents, united Britain, celebrating specific days | Research | | Complete | | Insight Team | Jason Bennett | Cllr Haines | 10/11/2025 | 05/01/2026 | Appeared on Your Say | Met standards and minimum sample size. Results available on Data Observatory. | 1071 Responses (923 Hull Responses) |
| 140 | Public Transport CSAT Survey | This is a follow up customer satisfaction survey aimed at gathering feedback from bus customers about their most recent experience of, and reasons for, using buses in Hull. An initial survey was conducted in late 2024 so this follow up will be used to measure whether services have improved within the previous 12 months, and to understand what can be improved in the future. | Feedback | 23/07/2025 | Complete | 29/07/2025 | Margo Budreviciute, Street Scene | Andy Burton | Cllr Ieronimo | 03/11/2025 | Extended to 26/01/2026 | Not suitable for Your Say due to target audience | Met standards and minimum sample size. Results currently with service | 488 Responses |

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| 163 | People's Panel Survey January 2026 | Happiness and Wellbeing Tracker Hull Community Plan: Economic Growth that Works for Everyone Hull Community Plan: Everyone Can Reach Their Potential | Research | | Complete | | Insight Team | Jason Bennett | Cllr Haines | 05/01/2026 | 23/02/2026 | Appeared on Your Say | Met standards and minimum sample size. Results available on Data Observatory. | 1171 Responses (1026 Hull Responses) |
| 80 | 2025/26 TSM Tenant Survey | Undertaking an annual sample tenant satisfaction survey in line with the national framework has always been a key tool in managing the service. However from 2023 the survey now becomes part of our statutory obligation to report tenant satisfaction measures to the RSH on an annual basis. | Feedback | | Complete | | Geoff Bradley HRA Performance Manager | Mark Nearney | Cllr Drake Davis | 25/09/2025 | 21/11/2025 | Not suitable for Your Say due to target audience | Met standards and minimum sample size. Analysis and reporting done by Housing service | Total 1195 Responses Received |
| 153 | 2025 / 2026 Conservation Areas | Public consultation on the the adoption of new Charter Appraisals / Management Plans / Additions to Hull Local Heritage List | Consultation / Feedback | 10/10/2025 | Complete | 10/10/2025 | Stephen Walker, Conservation Officer, Planning | Alex Codd | Cllr Drake Davis | Georgian New Town: 02/02/2026 | 20/03/2026 | Appeared on Your Say | Results available from service Did not attain minimum sample size | Georgian New Town - 18 |
| 165 | People's Panel VOX POP Survey March 2026 | Happiness and Wellbeing Tracker Reading and Libraries Artificial Intelligence The Maritime Project / Major Projects Financial Stability Tracker | Research | | Complete | | Insight Team | Jason Bennett | Cllr Haines | 23/02/2026 | 30/03/2026 | Appeared on Your Say | Met standards and minimum sample size. Results available on Data Observatory. | 951 Responses (841 Hull Responses) |
| AWAITING UPDATE | | | | | | | | | | | | | | |
| 53 | Boothferry Bridge Consultation | Consultation on proposals to upgrade / remove pedestrian bridge on Boothferry Road | Research | 27/02/2024 | Project Brief Received | 14/03/2024 | Giovanna Brunetti, Bridge Engineer, Major Projects | Angela Blake | Cllr Drake Davis | TBC | TBC | Will be added to Your Say when ready | TBC | Change in management earlier in the year has changed asset management strategy. All projects to Cabinet in January after which, this project will resume. |
| 94 | HEY Growth Hub – Client Feedback Collection | HEY Growth Hub provides information, advice and guidance to businesses from across Hull and East Yorkshire. As part of the annual monitoring and reporting requirements, the Growth Hub gathers service user (client) feedback to ensure that the service meets the needs of its users, for reporting to its funders and stakeholders (i.e. business boards). | Feedback | 30/09/2024 | Project Brief Received | 01/10/2024 | Jon Brunton, Growth Hub Manager | Teresa Chalmers / Alex Codd | Cllr Drake Davis | March / April 2025 | TBC | Not suitable for Your Say due to specific audience | No CET involvement | Plan is to conduct surveys at the end of the financial year i.e. March/April 2025. They therefore start to prepare the survey in February, with support from Insight |
| 101 | Affordable Warmth Strategy | Hull's Affordable Warmth Strategy 2024 – 2027 provides a four-year framework over which we will aim to alleviate fuel poverty and help the residents of Hull to live in warm, healthy and energy efficient homes. | Feedback | 29/10/2024 | Project Brief Received | 29/10/2024 | Louise Simpson - Neighbourhoods and Housing | Mark Nearney | Cllr Drake Davis | 17/02/2025 | 31/03/2025 | Resident survey will be added to Your Say when ready - Professionals / Partners survey to be produced in MS Forms | Survey: CET Your Say Page: CET | Update 12/09: We are still going ahead with this, but the decision was made to have the strategy completed before going out to consultation. Naturally, this date may be some way off as the strategy will need to be reviewed by Mark Nearney etc before we can send this out as part of any consultation. |
| 108 | Digital User Group | A digital user group is to be set up to allow the Customer Experience Team (CET) to engage and consult with our customers and undertake research on potential solutions relating to digital service provision. | Research / Feedback | 25/09/2024 | Project Brief Received | 22/11/2024 | Charlotte Gillett, Customer Experience Manager | Lisa Buttery | Cllr Haines | TBC | Ongoing Project | The user group will be advertised on YourSay and members will register to join via a form and that will give them access to a locked group where the engagement will take place. | Managed entirely by CET | |
| 109 | Housing Tenants Communications Needs | To re-assess our housing tenant's comms needs, specifically around print vs digital, their internet access and usage | Research | 28/11/2024 | Awaiting Project Brief | | Martin Clappison, Comms Officer, Neighbourhoods and Housing | Mark Nearney | Cllr Drake Davis | New Year | TBC | Not suitable for Your Say due to specific audience | No CET involvement | Currently postponed till later in 2025 due to other priorities |
| 133 | Enforcing Penalties for Single use Vape Sales | Trading Standards is responsible for the enforcement of the ban on single use vapes which came into force on 1 June. We are also required to run a consultation about how we intend to implement the enforcement of the Regulations. | Feedback | 05/06/2025 | No Project Brief Received | | Chris Wilson, Trading Standards | | | | | Project Lead has chosen not to follow Council process - therefore not suitable for Your Say | No CET involvement | |
| 143 | Hull CC Waste App Account Linking | ICT would like to add a one question poll to a mobile app that is being developed for street scene. This new app allows residents to receive reminders for their bin collections and also lookup what items go into which bin. | Research | 07/08/2025 | Project Brief Received | 12/08/2025 | Matt Luty, Customer Journey Manager | Lisa Buttery | Cllr Dolman | ASAP | 01/04/2026 | Will not appear on Your Say - but will use Your Say tools | CET to design with IT | |
| 146 | Annual Survey of Families Of Children With Disabilities | | | 28/08/2025 | Project Brief Requested | | | | | | | | | |
| 148 | Newland Avenue Planters and Greenery | To ask residents their opinion on how to reintroduce greenery to Newland Avenue. councillors hope to use the Engagement HQ tool and particularly the map function to allow residents and shop owners and staff to pin point where they would like to see introduced greenery or whether they would care for a planter and where. | Research | 29/09/2025 | Project Brief Received | 29/09/2025 | Laura Shearsmith, Neighbourhood Coordinator | Mark Nearney | Cllr Dolman | TBC | TBC | Will be added to Your Say when ready | CET to create page and Pins in Maps tool | Customer Experience awaitg content from lead. |
| 149 | Orchard Park Trailblazer | We are preparing to consult with local residents regarding the Trailblazer funding recently awarded to Orchard Park. Through this engagement, we aim to gain a clear understanding of the community's aspirations and ensure that future developments reflect what people truly want to see in their neighbourhood. | Research | 08/10/2025 | Project Brief Received | 08/10/2025 | Amy Adams, Neighbourhood Coordinator | Mark Nearney | | | | | | Currently paused - there is a need to coordinate this work across the three trail blazer areas and for this to be done at an appropriate time |
| 150 | Alternative Provision - Annual Feedback | It's an Ofsted requirement that we capture the pupil and parent voice of pupils attending AP | Feedback | 07/10/2025 | Project Brief Requested | | | | | | | | | |
| 152 | Community High Streets - Phase 3 - Round 1 | Community engagement to inform decisions in regard to improvements needed in 16 local and neighbourhood centres. | Research | 09/07/2024 | Project Brief Received | 07/08/2024 | Tim Coulson, Capital Development Manager, Major Projects | Angela Blake | Cllr Drake Davis | Anlaby Road Bethune Avenue Dalsetter Rise Sibelius Road Spring Bank | | Will be added to Your Say when ready | Survey: CET Your Say Page: CET | Insight waiting to see survey content. |
| 155 | Get Hull Active - Annual Survey | The aims are to 1) understand behaviours and attitudes to physical activity, evaluating any changes we see in survey responses over the next 2 years and enable us to review our approach 2) a pto gather insight into if residents are awareness of opportunities to be physical activity across the city and understand where we need to do more targeted work to raise awareness. | Research | 22/10/2025 | Project Brief Requested | | Bailee Garmston Insight & Evaluation Coordinator | | | | | | | |
| 156 | East Area Committee School Survey | Survey all schools in East Hull to determine what activities/groups already take place in each school, identify what space inside and outside the school is available to other groups/organisations, and determine how schools link with families to promote activities in the area. | Research | 06/11/2025 | Project Brief Received | 06/01/2025 | Lisa Buttery, Head of Customer Service | Lisa Buttery | | | | | | |
| 162 | Care Leavers as a Protected Characteristic | | | 19/11/2025 | Project Brief Requested | | Taku Zvauya, Head of Safeguarding Standards | Pauline Turner | | | | | | |
| CANCELLED | | | | | | | | | | | | | | |