

Project Number	Name	Description	Type	First Contact	Current Status	Brief Received	Lead Officer	Assistant Director	Cabinet Portfolio Holder	Confirmed Start Date	Confirmed End Date	Notes	CET Workload	No of Responses
IN ACTIVE DEVELOPMENT (RECENT UPDATES)														
19	Standard Demographic Monitoring Review	Research to review and, if necessary, update the core corporate demographic monitoring questions (individual and business) which fulfil the council's requirement for data / intelligence and insight.	Research	03/08/2023	Project Brief Received	03/08/2023	Insight Team	Jason Bennett	Cllr Haines	Ongoing	Ongoing	Will be added to Your Say when ready	No CET involvement	
160	Public Protection Stress and Wellbeing at Work Employer Survey	Hull City Council's Environmental Health, in conjunction with the Health and Safety Executive (HSE) and other local authorities, has identified Wellbeing and Stress at Work as a priority's part of this project, a survey is being sent to business to complete and return.	Research	01/12/2025	Project Brief Received	02/12/2025	Khaled Choudhury, Principal Environmental Health Officer	Ali Patey	Cllr Quinn	TBC	TBC	Not suitable for Your Say due to specific audience	No CET involvement	In preparation to go live
161	Young Tenants Participation Survey	We would like to survey "younger" tenants to establish how they wish to be involved/how they wish for their voices to be heard. It may be that they simply do not wish to engage with us, but for those that do, how do they wish to do so. Using the survey, we would also be looking to establish a "Digital Forum" for younger people, where they can hear updates from guest speakers and to raise any issues they may have.	Research	10/12/2025	Project Brief Received	10/12/2025	Theo Farrer, Tenant Participation Officer	Mark Nearney	Cllr Drake Davis	01/07/2026	TBC	Not suitable for Your Say due to specific audience	No CET involvement	Paused until July as service is undertaking re-accreditation, preparation for which takes priority.
163	A165 Holderness Road Junction Improvements	Hull City Council received £2.99m from the Department for Transport Safer Roads Fund to undertake road safety improvements along A165 corridor within Hull. There are two proposed road safety schemes being designed to improve pedestrian and vehicle safety at the junctions of Holderness Road / Summergangs Road and Holderness Road / Bellfield Avenue. The findings of the engagement will be used to make any reasonable changes to the preliminary designs.	Research / Feedback	04/02/2026	Project Brief Received	04/02/2026	Ruth Stephenson, HEAD OF HIGHWAYS, TRANSPORT STRATEGY AND DESIGN	Angela Blake	Cllr Ieronimo	June 2026	01/07/2026	Will be added to Your Say when ready	Survey: Insight Your Say Page: CET	Awaiting final feedback and for project team to provide Your Say content to CET.
164	Any Comms (EDT) User Engagement	The council is looking to consolidate and upgrade its offer of file sharing tools and systems. The two solutions under consideration are SFX and Any Comms. Any Comms is widely used by schools, academies and trusts to share information amongst themselves and also with the council. Any Comms and SFX users external to the council will need to be engaged to gather information about their usage of the system and provide them with an opportunity to share their thoughts on the proposal.	Research / Feedback	19/11/2026	Project Brief Received	06/02/2026	Gurjan Yadav Business Relationship Manager			01/02/2026	01/06/2026	Not suitable for Your Say due to specific audience	No CET involvement	Insight have provided feedback on survey - awaiting update
173	Allocations Policy	The Council's Allocations Policy is being reviewed. The Allocations Policy sets out who will qualify to be considered for an offer of a council home, the types of property they will be eligible for and how applicants will be prioritised for available homes.	Consultation	24/04/2026	Project Brief Received	24/04/2026	Becky Taylor / Theo Farrer / Emily Bendelow	Mark Nearney	Cllr Drake Davis	Mid Jun 26	Mid Dec 26	TBC	TBC	Draft questions being created by project team for review by Insight. Questions will then be presented to Informal Cabinet and CST for approval.
176	Local Plan 2026	The production of a new Local Plan for Hull is a statutory process that requires certain minimum requirements to be met in terms of consultation. We are in the early stages of production of a new Local Plan, under new regulations published in March 2026.	Research	13/05/2026	Project Brief Received	29/05/2026	Roger Gray	Alex Codd	Cllr Drake Davis	01/07/2026	TBC	Will be added to Your Say when ready	TBC	Feeding back on brief recently received.
151	Community High Streets - Phase 3 - Round 1	Community engagement to inform decisions in regard to improvements needed in the three neighbourhood centres that form Phase 3 of the Community High Streets project: Anlaby Road, Bethune Avenue, Dassetter Rise, Sibelius Road, Spring Bank	Research	09/07/2024	Project Brief Received	07/08/2024	Tim Coulson, Capital Development Manager, Major Projects	Angela Blake	Cllr Drake Davis	06/07/2026	17/08/2026	Will be added to Your Say when ready	Survey: CET Your Say Page: CET	Your Say working to create content
178	City Hall	In support of our ongoing project around City Hall visioning and our Music Plan/UNESCO Creative City of Music Bid, we intend to embark on a significant customer engagement programme AND a separate but connected engagement with producers/promoters/venue hirers around the service they receive.	Research / Feedback	19/05/2026	Awaiting Project Brief									
179	Property and Assets Commercial Tenant Satisfaction Survey	The organisation manages a diverse estate with a range of tenants whose experience and satisfaction levels are currently measured inconsistently. A comprehensive, standardised baseline of tenant satisfaction is required to understand what we are doing well, where improvements are needed, and how estate management activities support the organisation's strategic objectives	Feedback	14/05/2026	Project Brief Received	15/05/2025	Gemma Aked	Nick Howbridge	Cllr Dad	01/07/2026	01/07/2027	Not suitable for Your Say due to specific audience	No CET involvement	To progress after annual leave
EXTERNALLY SUPPORTED / FUNDED RESEARCH PROJECTS														
170	ASC Occupational Therapy / Public Service Research - Core Outcomes Set	Our aim is to work with people using occupational therapy services, and their families, to build an agreement about the outcomes that should be measured and the measures that should be used.	Research	13/04/2026	Project Brief Received	15/05/2026	Victoria Goldsbrough	Tracy Meyerhoff	Cllr Chambers	01/09/2025	31/08/2028	Not suitable for Your Say due to specific audience	No CET involvement	Project does not require Insight involvement but are available for support / advice.
177	Hospital Discharges	The primary aim of the study is to evaluate the organisation and impact of hospital discharge arrangements, particularly D2A, on post-discharge outcomes, including costs, care outcomes, and long-term care needs.	Research	21/05/2026	Project Brief Received	21/05/2026	Anita Brigham	Tracy Meyerhoff	Cllr Chambers	TBC	TBC	Not suitable for Your Say due to specific audience	No CET involvement	Project does not require Insight involvement but are available for support / advice.
LIVE / IN DELIVERY														
71	Community Hub Priority and Safety Survey	Ongoing surveys to collect area level information on neighbourhood priorities, perceptions / experience of crime and community cohesion	Research	15/04/2024	Live	No Project Brief	Debra Akester	Mark Nearney	Cllr Haines / Cllr Pritchard	Ongoing Survey		Currently on Your Say	Survey: CET Your Say Page: CET	East - 117 North - 100 West - 104
85	SENIOR Project: Adult Social Care Needs and Access Study	To explore the challenges and barriers faced by older adults from the minority ethnic communities in Hull when they need formal care and support, their experiences, the decisions they make, and what influences their decisions.	Research	31/07/2024	Live	14/02/2025	Mathilde Fulford, Principal Social Worker, ASC	Tracy Meyerhoff	Cllr Chambers	09/03/2026	TBC	Not suitable for Your Say due to specific audience	No CET involvement	53 Responses to Date
173	Carers Respite Provision Survey	To understand the views of unpaid carers in Hull of respite provisions, to develop the service offer.	Research	No contact	Live	No brief received				Unknown	Unknown	Not currently on Yoursay - on Live Well Hull	CET not involved	TBC
162	SEND Reform Review	To inform statutory review of services for supporting children with needs.	Research / Feedback	05/01/2026	Live	12/01/2026	Richard Skogg, EDUCATION GOVERNANCE & OPERATIONS MANAGER	Mary Meredith	Cllr Tock	05/05/2026	15/06/2026	Not suitable for Your Say due to specific audience	No CET involvement	Parent and Carer Survey 139 Schools / Professionals Survey 75
169	LADO Service Feedback	The LADO Service is a statutory service as laid out in government guidance Working Together to Safeguard Children, to deal with allegations against people who work with children. Although a small service, it is important that we consider the feedback from the users of the service, particularly as many users will be coming into contact with the service for the first time; their perceptions and views would be helpful in developing the service further.	Feedback	13/04/2026	Live	14/04/2026	Jacque Edhouse Local Authority Designated Officer (LADO)	Alex Campbell	Cllr Tock	Ongoing	Ongoing	Not suitable for Your Say due to specific audience	No CET involvement	0 Responses to Date
175	People's Panel Vox Pop Survey May 2026	Happiness and Wellbeing Tracker Elections and Voting Community cohesion - meeting people who are different to you and experience of discrimination Rising fuel cost and impact on travel Electric vehicles Financial Stability Tracker	Research		Live		Insight Team	Jason Bennett	Cllr Haines	11/05/2026	15/06/2026	Currently on Your Say	No CET involvement	590 Responses to Date
172	2025 / 2026 Conservation Areas - Newland	Public consultation on the adoption of new Charter Appraisals / Management Plans / Additions to Hull Local Heritage List	Consultation / Feedback	10/10/2025	Live	10/10/2025	Stephen Walker, Conservation Officer, Planning	Alex Codd	Cllr Drake Davis	12/05/2026	26/06/2026	Currently on Your Say	Survey: CET Your Say Page: CET	8 Response to Date
171	Home To School Transport 2026	Questionnaires to be produced and sent out to parent / carers to complete to identify and gain their views in regards of the Home to School Service they receive in order to benchmark and feed into future planning.	Feedback	14/04/2026	Live	20/04/2026	Kirsty Craven, PLANNING AND PERFORMANCE TEAM LEADER, Streetscene	Andy Burton	Cllr Tock	12/05/2026	29/06/2026	Not suitable for Your Say due to specific audience	No CET involvement	59 Responses to Date

174	Real Time Information (RTI) Screens	The council have funding to install some real time information (RTI) screens across the city for bus users. The service are looking at purchasing around 200 displays and want to approach bus operators and ward councillors for their opinions of where to best install them.	Feedback	29/04/2026	Paused	29/04/2026	Margo Budreviciute	Andy Burton	Mark Ieronimo	28/05/2026	11/06/2026	Not suitable for public side of Your Say due to specific audience	CET to create pins in maps tool	Survey links were made public when this was not a public facing survey - therefore survey paused while decision is made how to move forward.
RECENTLY COMPLETED / CLOSED														
166	Victoria Pier Replacement	To understand the preferred option for the geometry of the Victoria Pier replacement structure. Three options shall be tabled for selection.	Feedback	10/02/2026	Closed	16/02/2026	Joel Bridger, City Manager, Bridges Major Projects and Infrastructure	Angela Blake	Cllr Ieronimo	12/03/2026	26/04/2026	Appeared on Your Say	Results available from service.	2358 Responses
151	Community High Streets - Phase 2 - Round 1	Community engagement to inform decisions in regard to improvements needed in the three neighbourhood centres that form Phase 2 of the Community High Streets project: Endike Lane, Goodwin Parade / Walker Street and The Quadrant	Research	09/07/202	Closed	07/08/2024	Tim Coulson, Capital Development Manager, Major Projects	Angela Blake	Cllr Drake Davis	16/03/2026	30/04/2026	Appeared on Your Say	Results available from service. Did not attain minimum sample sizes.	Endike Lane - 101 Goodwin Parade / Walker Street - 43 The Quadrant - 10
167	People's Panel Survey April 2026	Happiness and Wellbeing Tracker Ambition: Safe and Welcoming Neighbourhoods Ambition: Responding to the Climate and Nature Emergency Financial Stability Tracker	Research		Closed		Insight Team	Jason Bennett	Cllr Haines	30/03/2026	05/05/2026	Appeared on Your Say	Results currently being analysed	893 Responses (797 Hull Responses)
AWAITING UPDATE														
53	Boothferry Bridge Consultation	Consultation on proposals to upgrade / remove pedestrian bridge on Boothferry Road	Research	27/02/2024	Project Brief Received	14/03/2024	Giovanna Brunetti, Bridge Engineer, Major Projects	Angela Blake	Cllr Drake Davis	TBC	TBC	Will be added to Your Say when ready	TBC	Change in management earlier in the year has changed asset management strategy. All projects to Cabinet in January after which, this project will resume.
108	Digital User Group	A digital user group is to be set up to allow the Customer Experience Team (CET) to engage and consult with our customers and undertake research on potential solutions relating to digital service provision.	Research / Feedback	25/09/2024	Project Brief Received	22/11/2024	Charlotte Gillett, Customer Experience Manager	Lisa Buttery	Cllr Haines	TBC	Ongoing Project	The user group will be advertised on YourSay and members will register to join via a form and that will give them access to a locked group where the engagement will take place.	Managed entirely by CET	
143	Hull CC Waste App Account Linking	ICT would like to add a one question poll to a mobile app that is being developed for street scene. This new app allows residents to receive reminders for their bin collections and also lookup what items go into which bin.	Research	07/08/2025	Project Brief Received	12/08/2025	Matt Luty, Customer Journey Manager	Lisa Buttery	Cllr Dolman	ASAP	01/04/2026	Will not appear on Your Say - but will use Your Say tools	CET to design with IT	
150	Alternative Provision - Annual Feedback	It's an Ofsted requirement that we capture the pupil and parent voice of pupils attending AP	Feedback	07/10/2025	Project Brief Requested									
155	Get Hull Active - Annual Survey	The aims are to 1) understand behaviours and attitudes to physical activity, evaluating any changes we see in survey responses over the next 2 years and enable us to review our approach 2) a to gather insight into if residents are awareness of opportunities to be physical activity across the city and understand where we need to do more targeted work to raise awareness.	Research	22/10/2025	Project Brief Requested		Bailee Garmston Insight & Evaluation Coordinator							
156	East Area Committee School Survey	Survey all schools in East Hull to determine what activities/groups already take place in each school, identify what space inside and outside the school is available to other groups/organisations, and determine how schools link with families to promote activities in the area.	Research	06/11/2025	Project Brief Received	06/01/2025	Lisa Buttery, Head of Customer Service	Lisa Buttery						
162	Care Leavers as a Protected Characteristic			19/11/2025	Project Brief Requested		Taku Zvauya, Head of Safeguarding Standards	Pauline Turner						
101	Affordable Warmth Strategy	Hull's Affordable Warmth Strategy 2024 – 2027 provides a four-year framework over which we will aim to alleviate fuel poverty and help the residents of Hull to live in warm, healthy and energy efficient homes.	Feedback	29/10/2024	Project Brief Received	29/10/2024	Louise Simpson - Neighbourhoods and Housing	Mark Nearney	Cllr Drake Davis	17/02/2025	31/03/2025	Resident survey will be added to Your Say when ready - Professionals / Partners survey to be produced in MS Forms	Survey: CET Your Say Page: CET	Being relooked at now staff resources allow it.
141	Later Living Housing Strategy	The Council is leading the development of a Later Living Housing Strategy for the city's adults. This will guide investment, set our priorities for the future and working with our healthcare, social care and community partners, provide a suitable housing offer to older Hull residents.	Research	01/08/2025	Project Brief Received	20/11/2025	Luke Fairburn, Neighbourhoods and Housing	Mark Nearney	Cllr Drake Davis	Early 2026	Mid 2026	TBC	TBC	Paused until after elections
168	Families First Partnership (FFP) Reforms	These are national reforms being considered and implemented locally, and in Hull they are being overseen by the Hull Safeguarding Children Partnership. Family Group Decision Making (FGDM) is one of the workstreams, and colleagues have shared draft surveys for input / feedback. The engagement for this workstream relates specifically to the decision-making process during a child social care referral.	Research	26/03/2026	Awaiting Project Brief									Have requested a project brief - significant work needed to survey content in order to meet standards.
ARCHIVED NO CONTACT / CANCELLED														
94	HEY Growth Hub – Client Feedback Collection	HEY Growth Hub provides information, advice and guidance to businesses from across Hull and East Yorkshire. As part of the annual monitoring and reporting requirements, the Growth Hub gathers service user (client) feedback to ensure that the service meets the needs of its users, for reporting to its funders and stakeholders (i.e. business boards).	Feedback	30/09/2024	Project Brief Received	01/10/2024	Jon Brunton, Growth Hub Manager	Teresa Chalmers / Alex Codd	Cllr Drake Davis	March / April 2025	TBC	Not suitable for Your Say due to specific audience	No CET involvement	Plan is to conduct surveys at the end of the financial year i.e. March/April 2025. They'll therefore start to prepare the survey in February, with support from Insight
109	Housing Tenants Communications Needs	To re-assess our housing tenant's comms needs, specifically around print vs digital, their internet access and usage	Research	28/11/2024	Awaiting Project Brief		Martin Clappison, Comms Officer, Neighbourhoods and Housing	Mark Nearney	Cllr Drake Davis	New Year	TBC	Not suitable for Your Say due to specific audience	No CET involvement	Currently postponed till later in 2025 due to other priorities
133	Enforcing Penalties for Single use Vape Sales	Trading Standards is responsible for the enforcement of the ban on single use vapes which came into force on 1 June. We are also required to run a consultation about how we intend to implement the enforcement of the Regulations.	Feedback	05/06/2025	No Project Brief Received		Chris Wilson, Trading Standards					Project Lead has chosen not to follow Council process - therefore not suitable for Your Say	No CET involvement	
146	Annual Survey of Families Of Children With Disabilities			28/08/2025	Project Brief Requested									
149	Orchard Park Trailblazer	We are preparing to consult with local residents regarding the Trailblazer funding recently awarded to Orchard Park. Through this engagement, we aim to gain a clear understanding of the community's aspirations and ensure that future developments reflect what people truly want to see in their neighbourhood.	Research	08/10/2025	Project Brief Received	08/10/2025	Amy Adams, Neighbourhood Coordinator	Mark Nearney						Currently paused - there is a need to coordinate this work across the three trail blazer areas and for this to be done at an appropriate time