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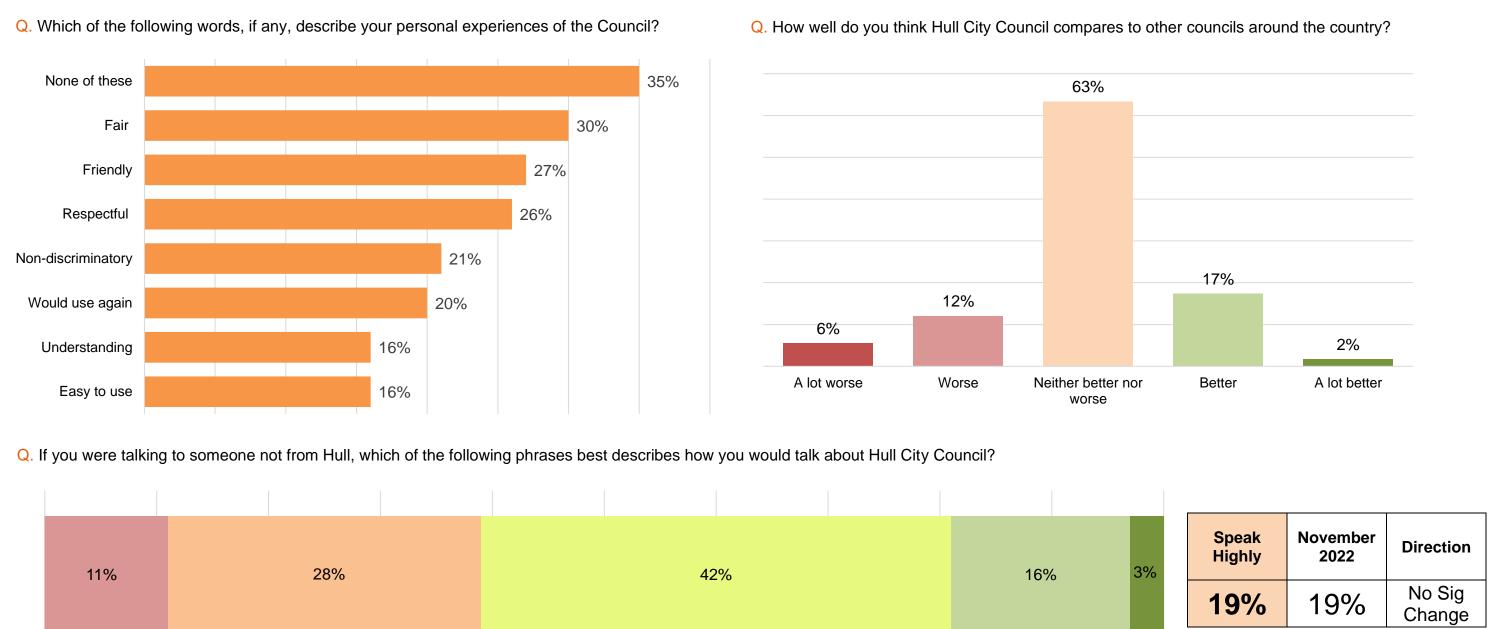
Or by email panel@hullcc.gov.uk





Hull City Council: How Are We Doing?

Q. How much do you agree with the follo	owing abou	t Hull City (Council?							Agree or Strongly Agree	November 2022	Direction
Keeps the public well informed about what its doing	8%		28%		33%			29%	2%	31%	37%	▼
Listens to the local community	11%		25%		38	3%		24%	2%	26%	28%	No Sig Change
Offers good quality services	8%	14%		37	7%		3	9%	2%	41%	37%	No Sig Change
Spends money wisely	18	%		28%		37%		15%	2%	17%	19%	No Sig Change
Is working towards a better city	9%	14%		27%			44%		6%	50%	48%	No Sig Change
Makes it easy to provide feedback and get involved in local decisions	11%		23%		36%			28%	3%	31%	Not Asked	-
Provides the services I need	7%	15%		31%			43%		5%	48%	Not Asked	-
Delivers what it promised	13%		19%		2	19%		18%	1%	19%	Not Asked	-
Provides services that are easy to access	9%	2	20%		38%			30%	2%	33%	Not Asked	-
Treats people with respect	7%	10%		38%			40%		6%	46%	Not Asked	-
Provides services in a timely manner	10%		21%		42%			24%	2%	26%	Not Asked	-
Is open and transparent	11%		21%		42%			23%	3%	26%	Not Asked	-
Provides value for money	14%		21%			1%		22%	2%	24%	Not Asked	-
	Stron	gly Disagre	ee Disagree	e Neither	■Agree ■Str	ongly Agree						

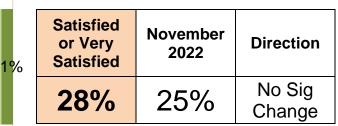


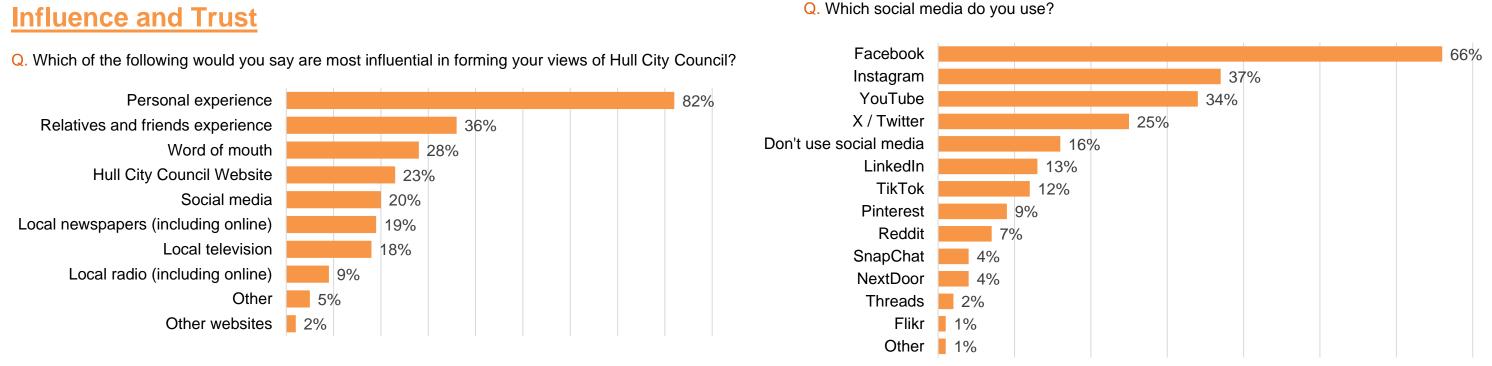
■ Be critical without being asked ■ Be critical if specifically aksed ■ Be neutral ■ Speak highly if specifically asked ■ Speak highly without being asked

Q. How dissatisfied or satisfied are you with Hull City Council overall?

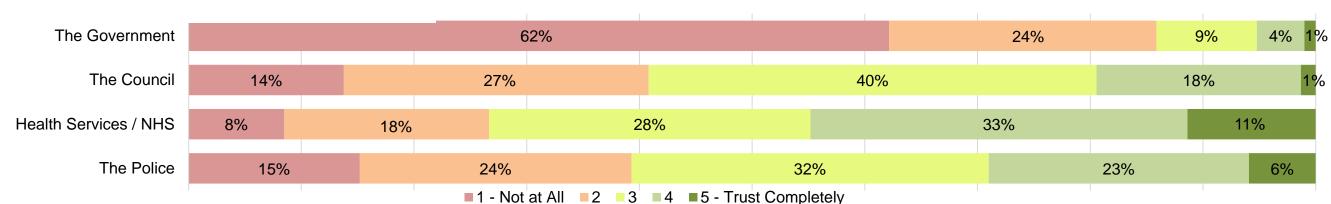
10%	21%		419	%			27%	1
	Very dissatisfied	Dissatisfied	Neither dissatisfie	ed nor satisfied	Satisfied	Very satisfie	ed	

Speak Highly	November 2022	Direction
19%	19%	No Sig Change





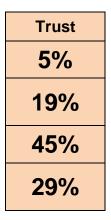
Q. How much would you say you trust the following?

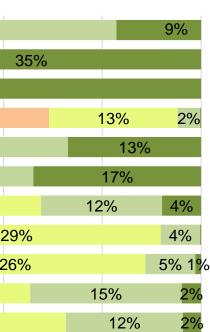


Q. Generally speaking, how much would you say you trust the following to give honest and accurate information?

	I.					1			
Your neighbours	5%		13%		37%				37%
Friends	2%	11%			51%	%			
Family 1	<mark>% 2%</mark>	11%			36%				50%
Politicians				57%				2	8%
Scientists	5%		14%		29%			39%	
Health professionals	3%	129	%	22%			4	45%	
Clergy / spiritual leaders			30%			25%		30%	6
Local newspapers / news websites			30%			37%			29
National newspapers / news websites			32%			36	5%		26
Local radio / TV broadcasters		14%		31%	6			38%	
National radio / TV broadcasters		18%	0		32%			36%	

■1 - Not at All ■2 ■3 ■4 ■5 - Trust Completely

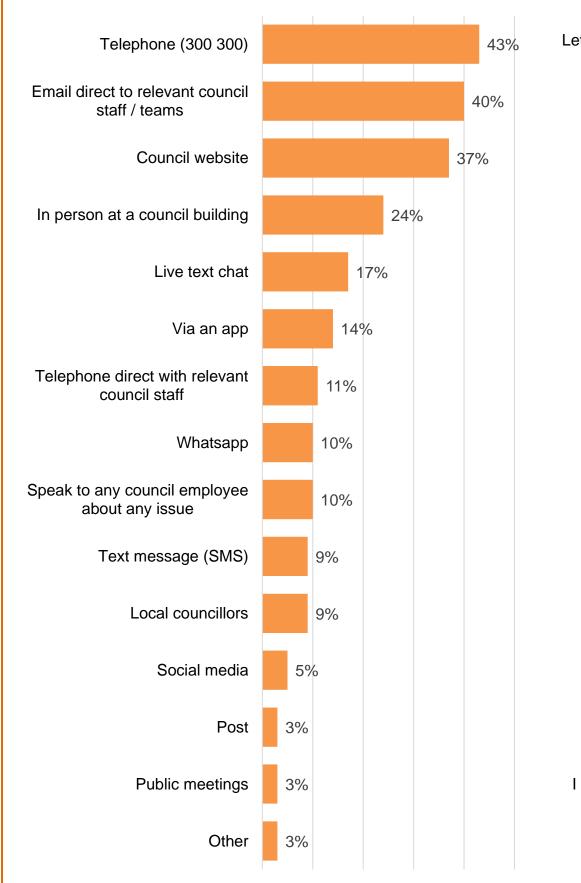




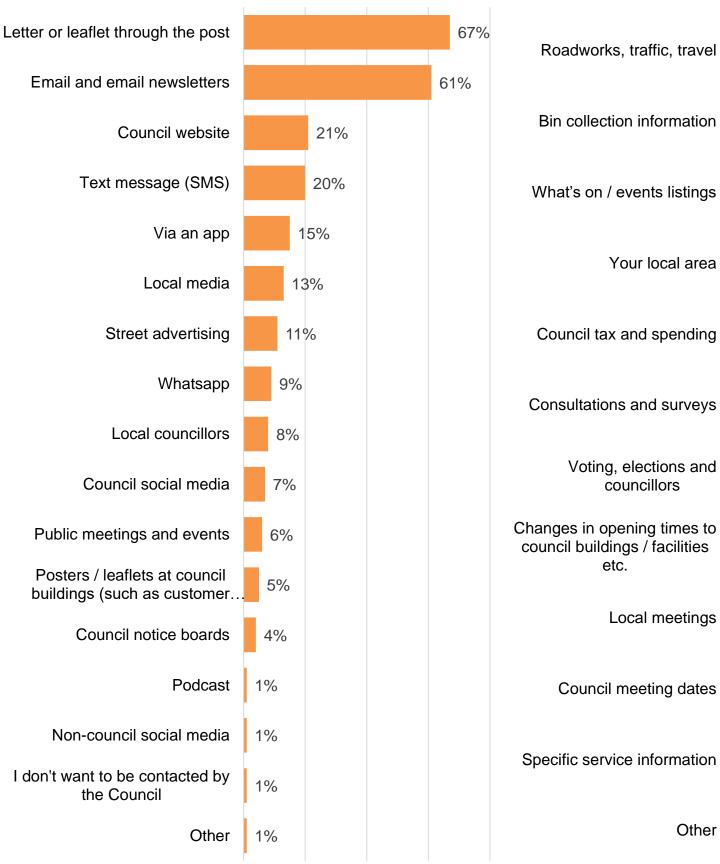
Trust
45%
87%
86%
2%
52%
62%
16%
4%
6%
17%
14%

Interacting With Hull City Council

Q. How would you prefer to contact the council to, for example, report something, or apply for something?



Q. How would you prefer to receive information from the council such as information about upcoming events, waste bin collection dates, or upcoming elections?



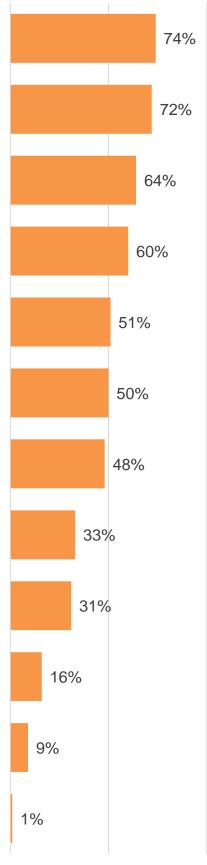
Q. What would you like updates about?

Roadworks, traffic, travel

- Bin collection information
- What's on / events listings
 - Your local area
- Council tax and spending
- Consultations and surveys
 - Voting, elections and councillors

 - Local meetings
 - Council meeting dates
- Specific service information

Other



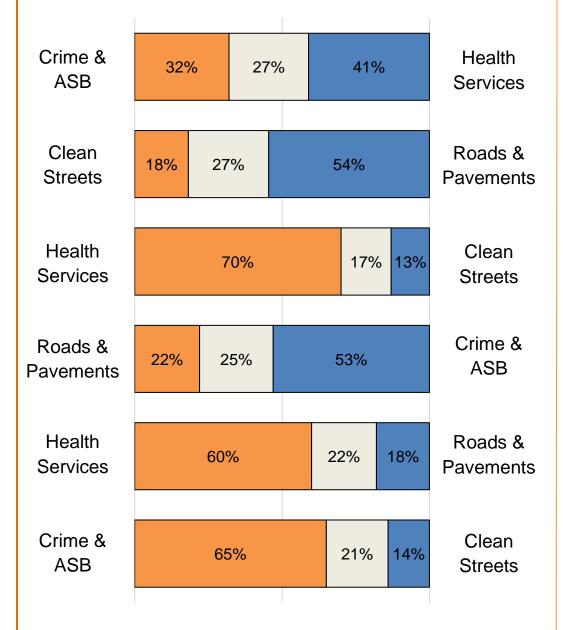
Neighbourhood Priorities Explored

In the August 2023 People's Panel survey, residents of Hull identified the following as both the most important in making somewhere a good place to live, and the most in need of improvement:

- 1. Levels of crime / ASB
- 2. Access to health services
- 3. Clean streets
- 4. State of roads and pavements

So we asked:

Q. Which of the following do you think the Council should prioritise?



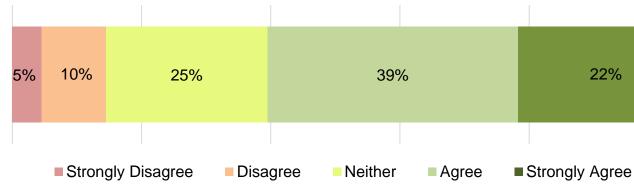
My Hull

Q. If you were talking to someone not from Hull, which of the following phrases best describes how you would talk about Hull overall?

							1
7%	12%	21%	34%	27%	Speak Highly	November 2022	Direction
					61%	57%	No Sig Change

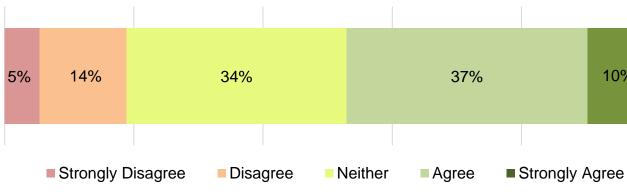
- Be critical without being asked
- Be neutral
- Speak highly without being asked
- Be critical if specifically aksed
- Speak highly if specifically asked

Q. How much do you agree that you are proud to live in / near Hull?



My Community

Q. How much do you agree that you are proud of your neighbourhood?

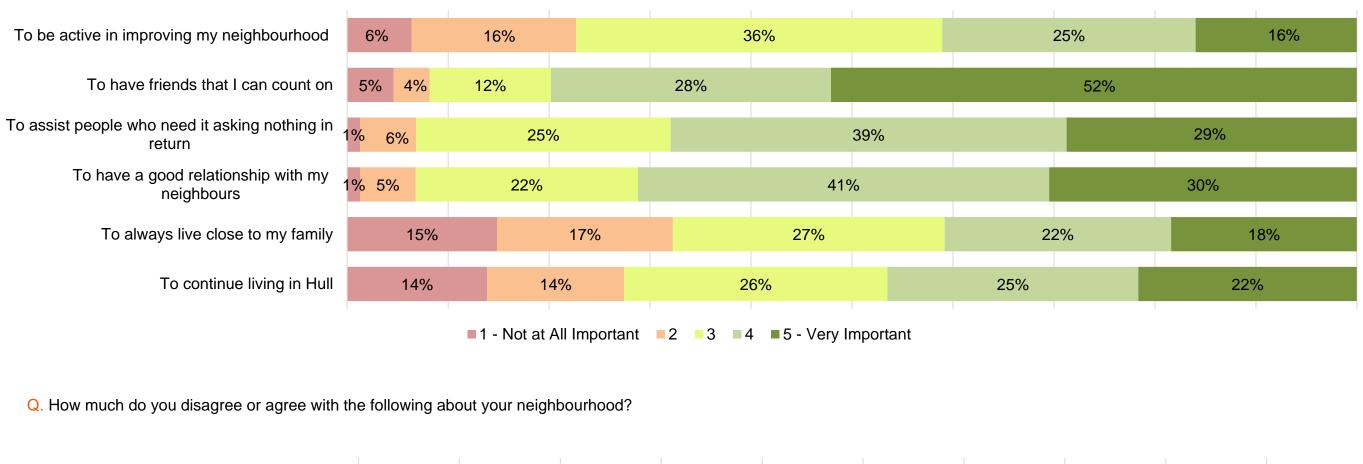


6	Agree / Proud	November 2022	Direction
Ũ	60%	58%	No Sig Change

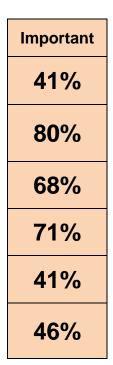
0%	Agree / Proud	November 2022	Direction
070	47%	Not Asked	-

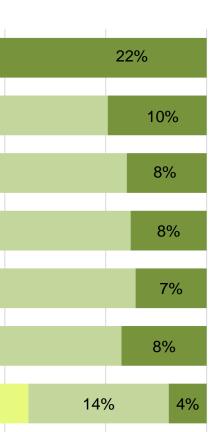
My Community (Continued)

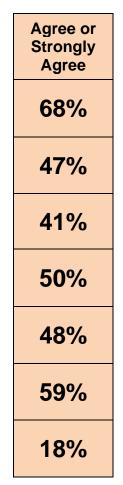
Q. How important are the following to you?



I have neighbours that I can trust	4%	6%		2:	3%			46%		
People in my neighbourhood pull together when needed	5%		13%			36%				37%
People in my neighbourhood show pride in our local area	8%	6		18%			32%			33%
People from different backgrounds get along together	5%	9	%			36%				42%
People in my neighbourhood look after each other	5%		12%			35%				41%
People in my neighbourhood try to be helpful	3%	10%			29%				51%	
People in my neighbourhood would try to take advantage, if they got the chance		15%				35%			32%	

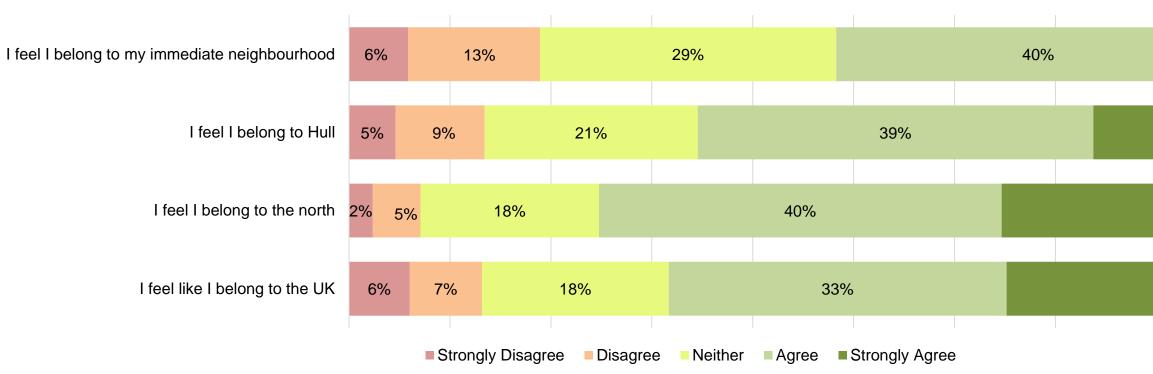






Belonging

Q. How much do you disagree or agree with the following?



Health and Wellbeing

Q. How are you feeling? Change compared to November 2022 People's Panel



Happiness Happy: 58% (+ 5pp) Unhappy: 19% (No Change)

Healthiness Healthy: 45% (- 4pp) Unhealthy: 26% (+ 3pp)



Loneliness Not lonely: 58% (- 1pp) Lonely: 16% (- 5pp)







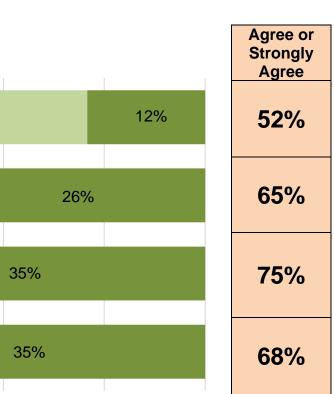
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Worthwhileness Worthwhile: 53% (- 1pp) Not worthwhile: 16% (No Change)

Optimism

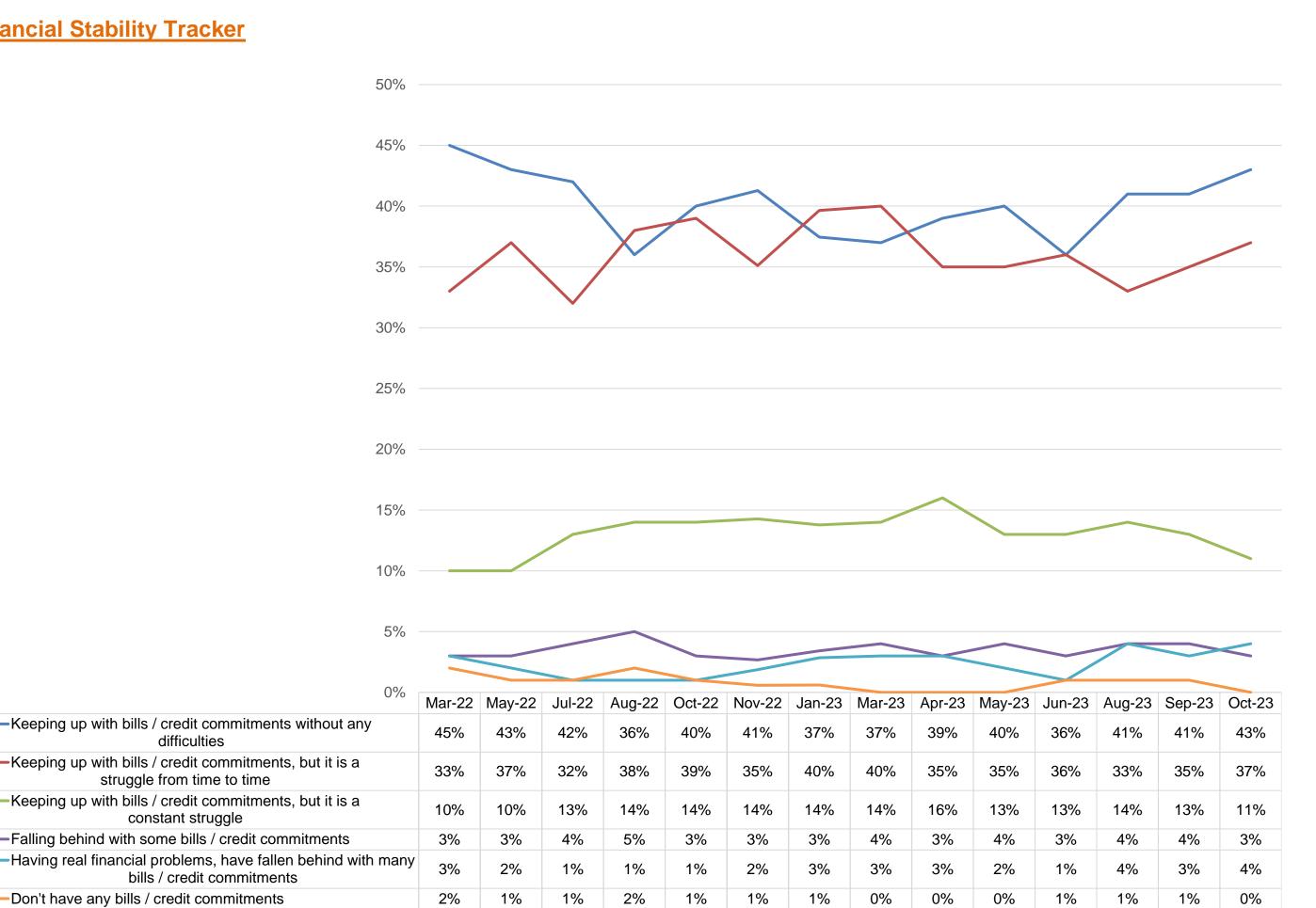
Optimistic: 45% (+ 1pp) Pessimistic: 22% (- 1pp)





Hopefulness Hopeful: 47% (+ 5pp) Not hopeful: 18% (- 3pp)

Financial Stability Tracker



y-23	Jun-23	Aug-23	Sep-23	Oct-23
)%	36%	41%	41%	43%
5%	36%	33%	35%	37%
3%	13%	14%	13%	11%
%	3%	4%	4%	3%
%	1%	4%	3%	4%
%	1%	1%	1%	0%