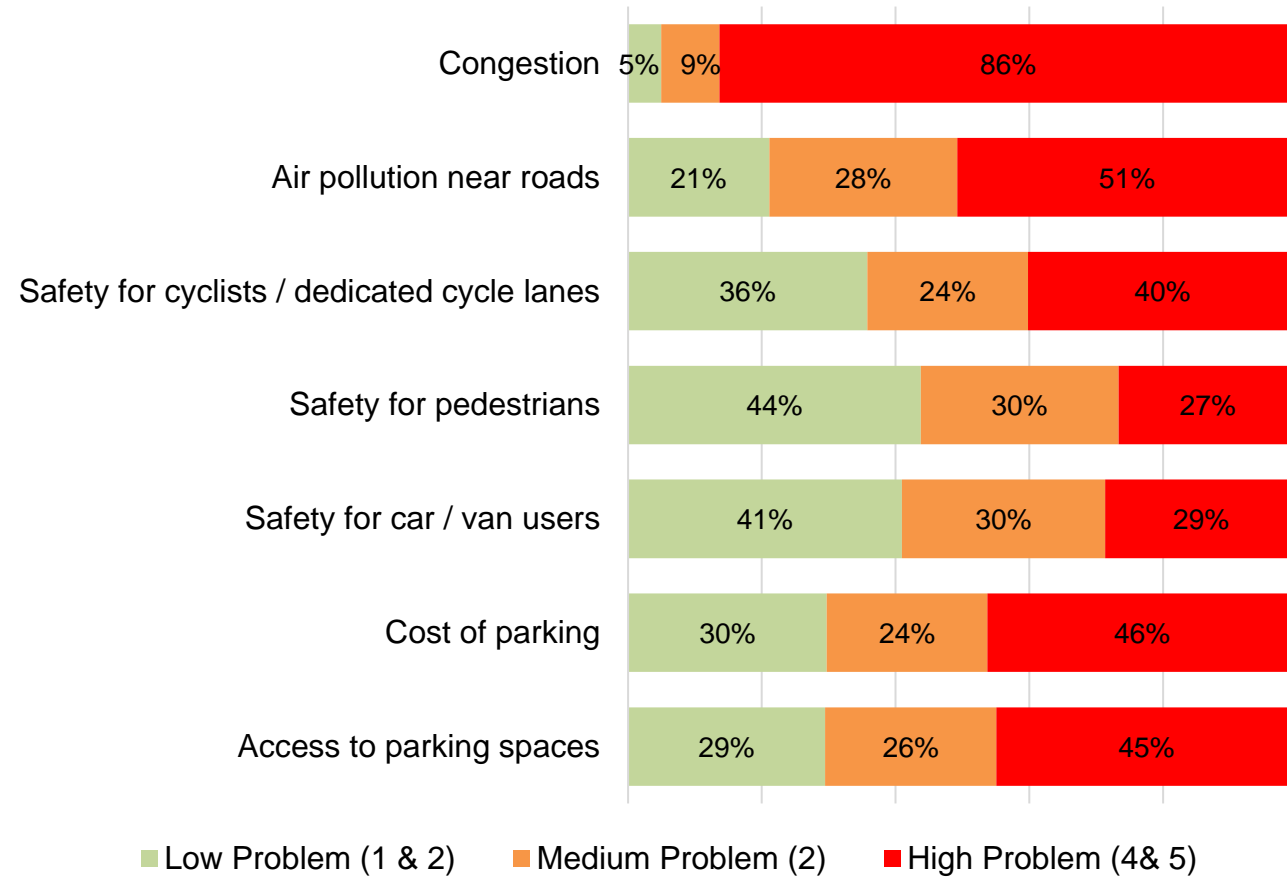


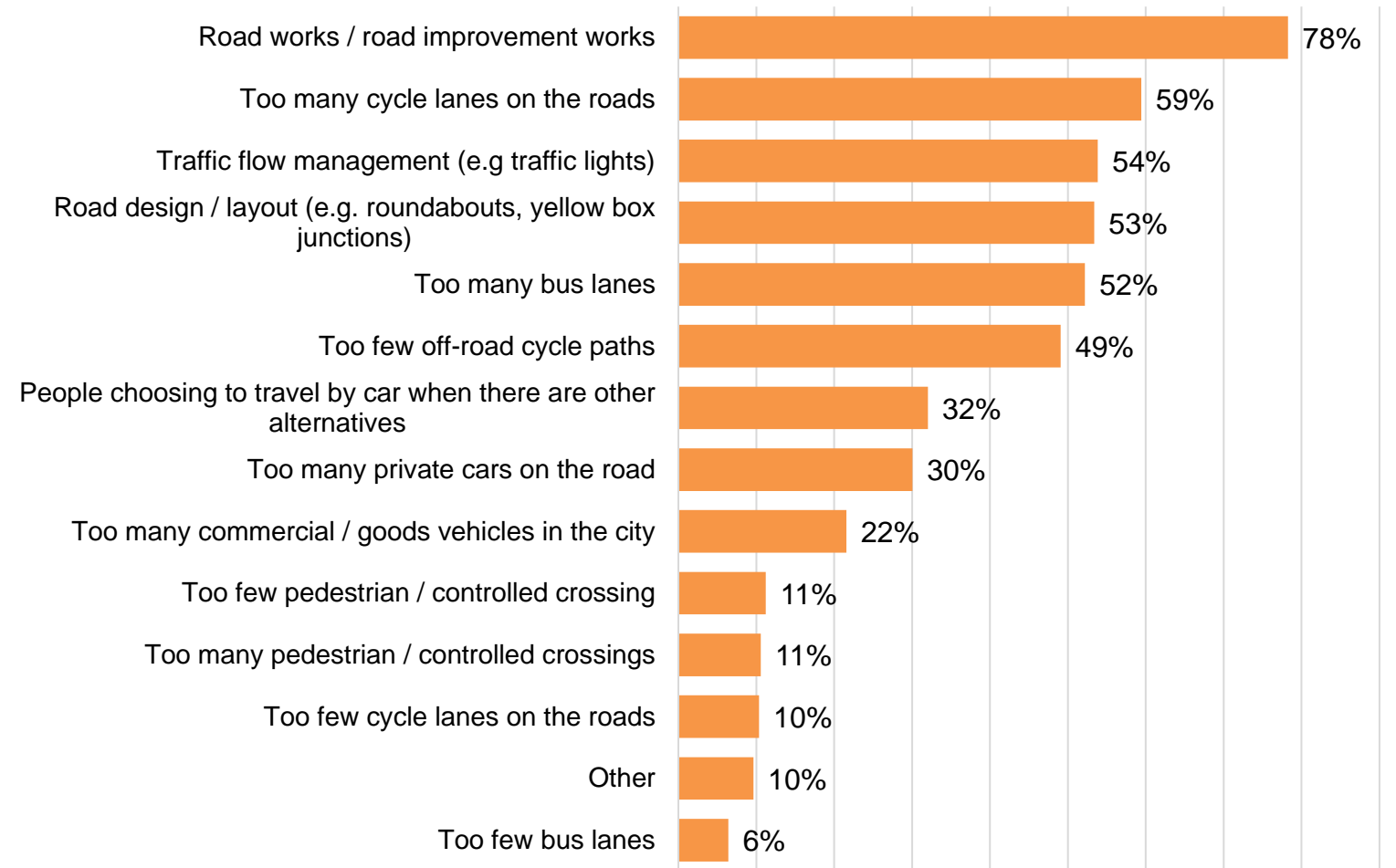
Wave 37: July 2021 (2382 Hull Responses)



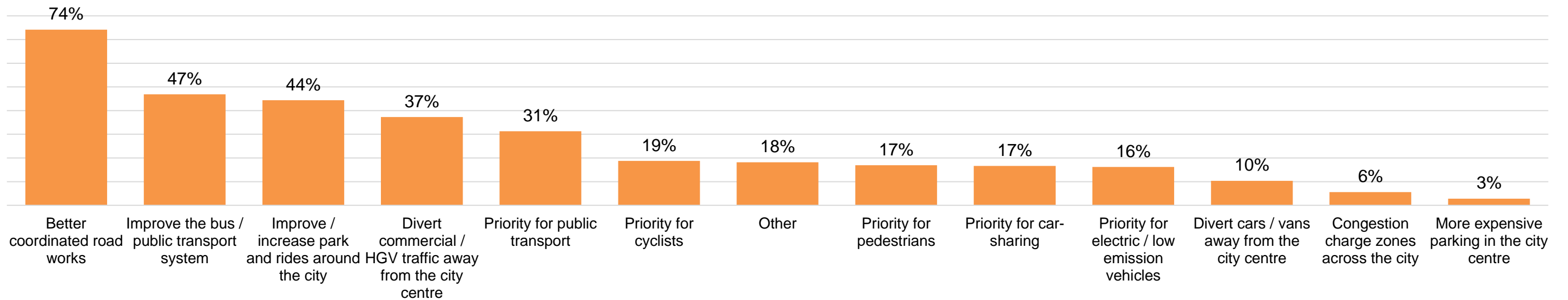
How much of a problem are the following on Hull's roads?



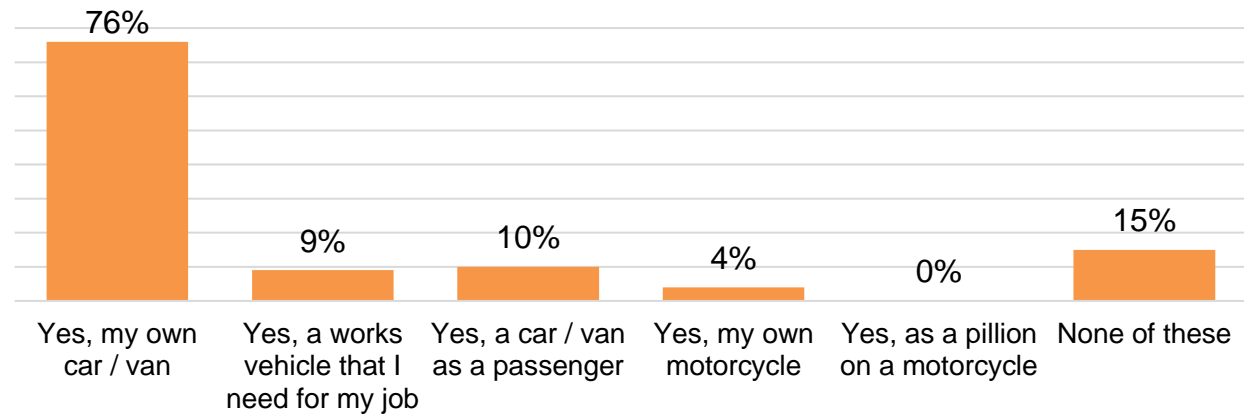
And which of the following do you think are the main causes of these issues?



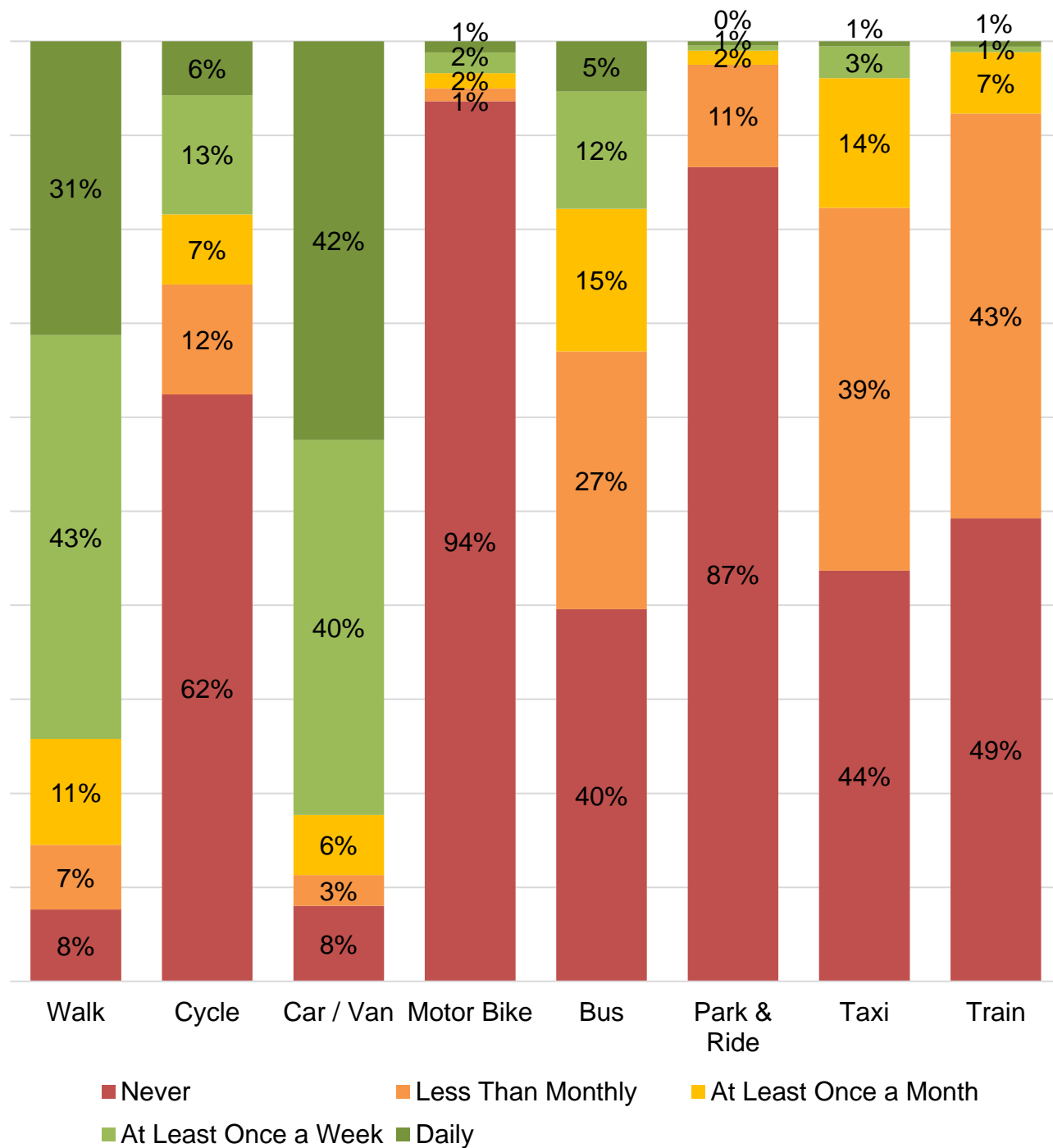
Which of the following do you think would be the most effective in reducing traffic issues?



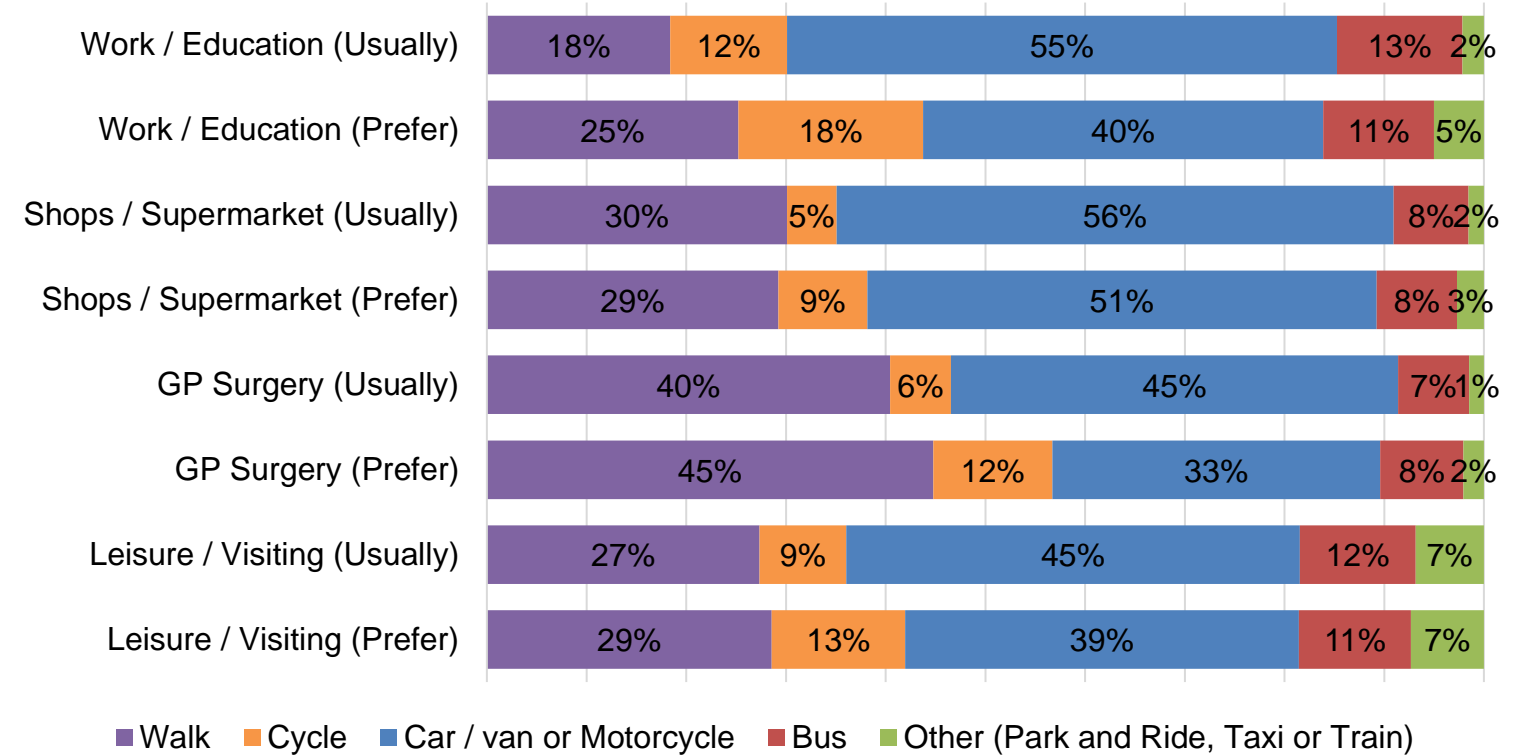
Do you have access to a motor vehicle?



How often do you use the following ways to travel?



How do you **usually** travel to each of the following? How would you **prefer** to travel to each of the following?
N/A Responses Removed



Potential Shift from Car / Van or Motorcycle Travel to Alternative Modes of Transport:



Work / Education

+15% Shift to Alternative

- +7% Walk
- +7% Cycle
- 1% Bus
- +3% Other



GP Surgery

+12% Shift to Alternative

- +4% Walk
- +6% Cycle
- +1% Bus
- +1% Other



Shops / Supermarket

+5% Shift to Alternative

- 1% Walk
- +4% Cycle
- +1% Bus
- +1% Other

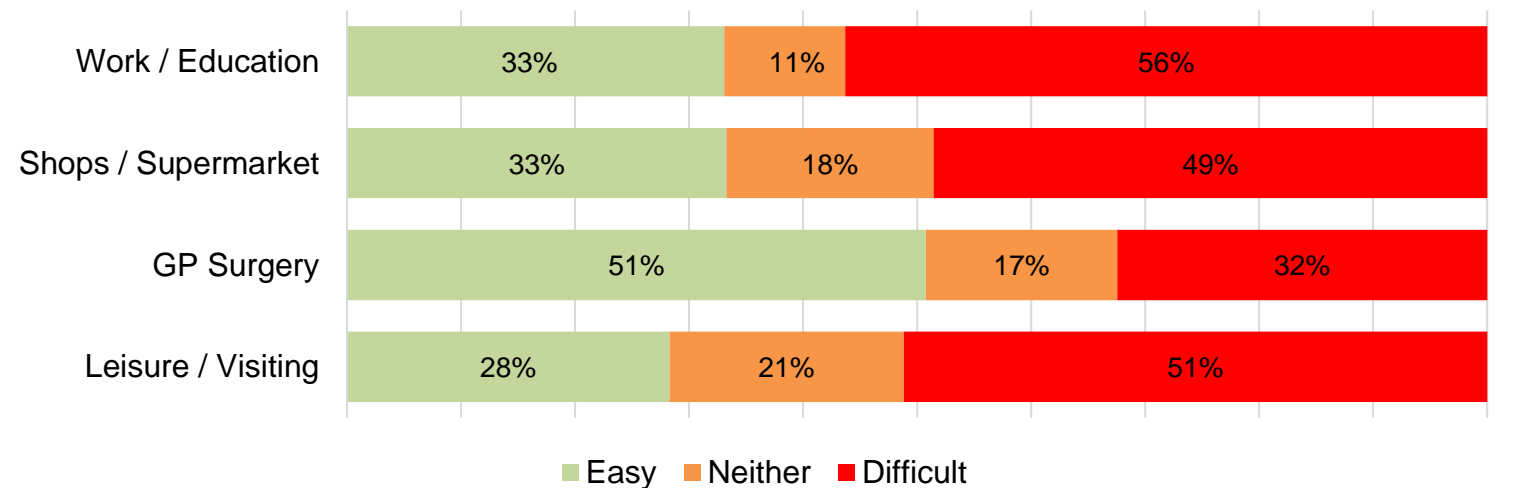


Leisure / Visiting

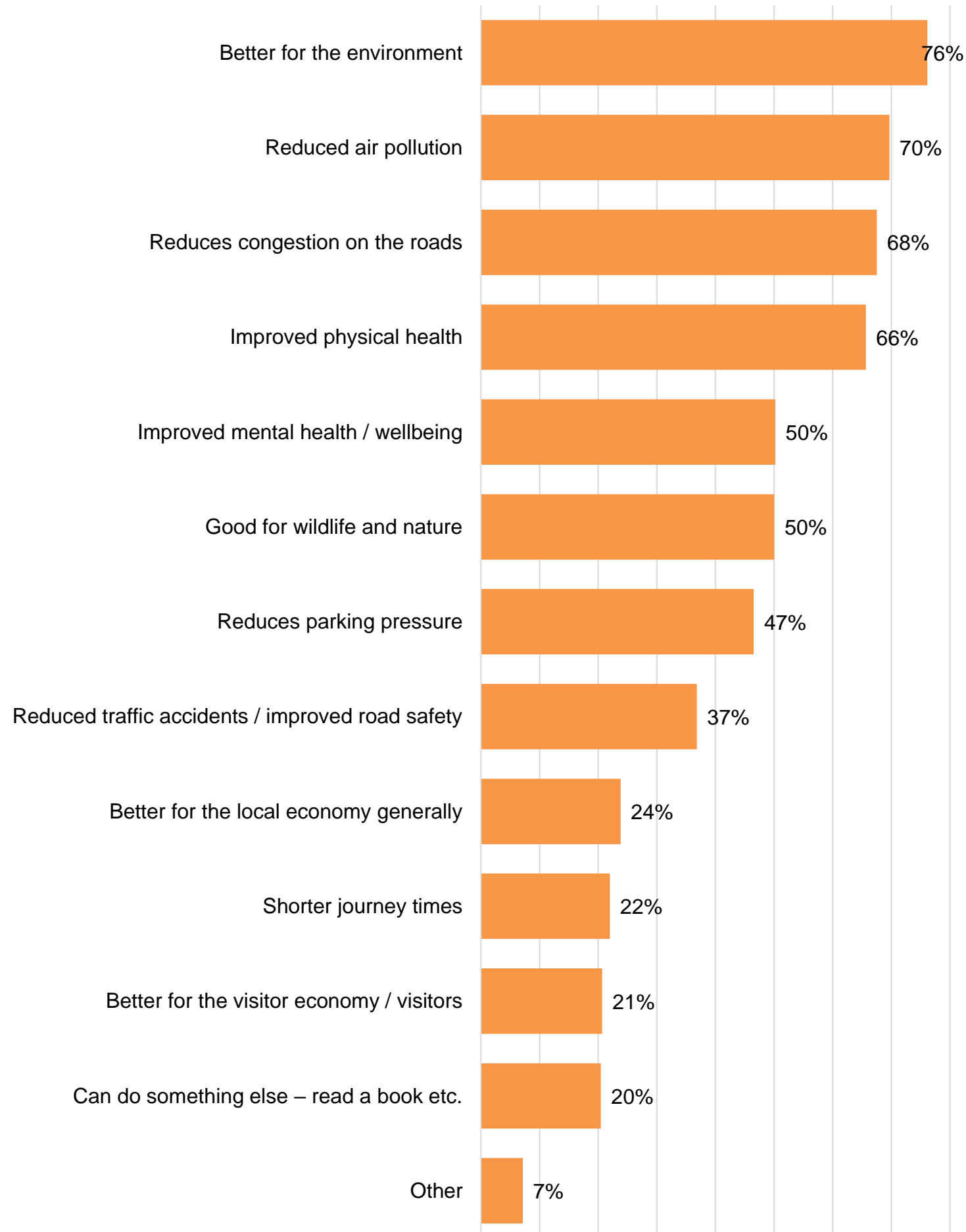
+6% Shift to Alternative

- +1% Walk
- +5% Cycle
- +0% Bus
- +0% Other

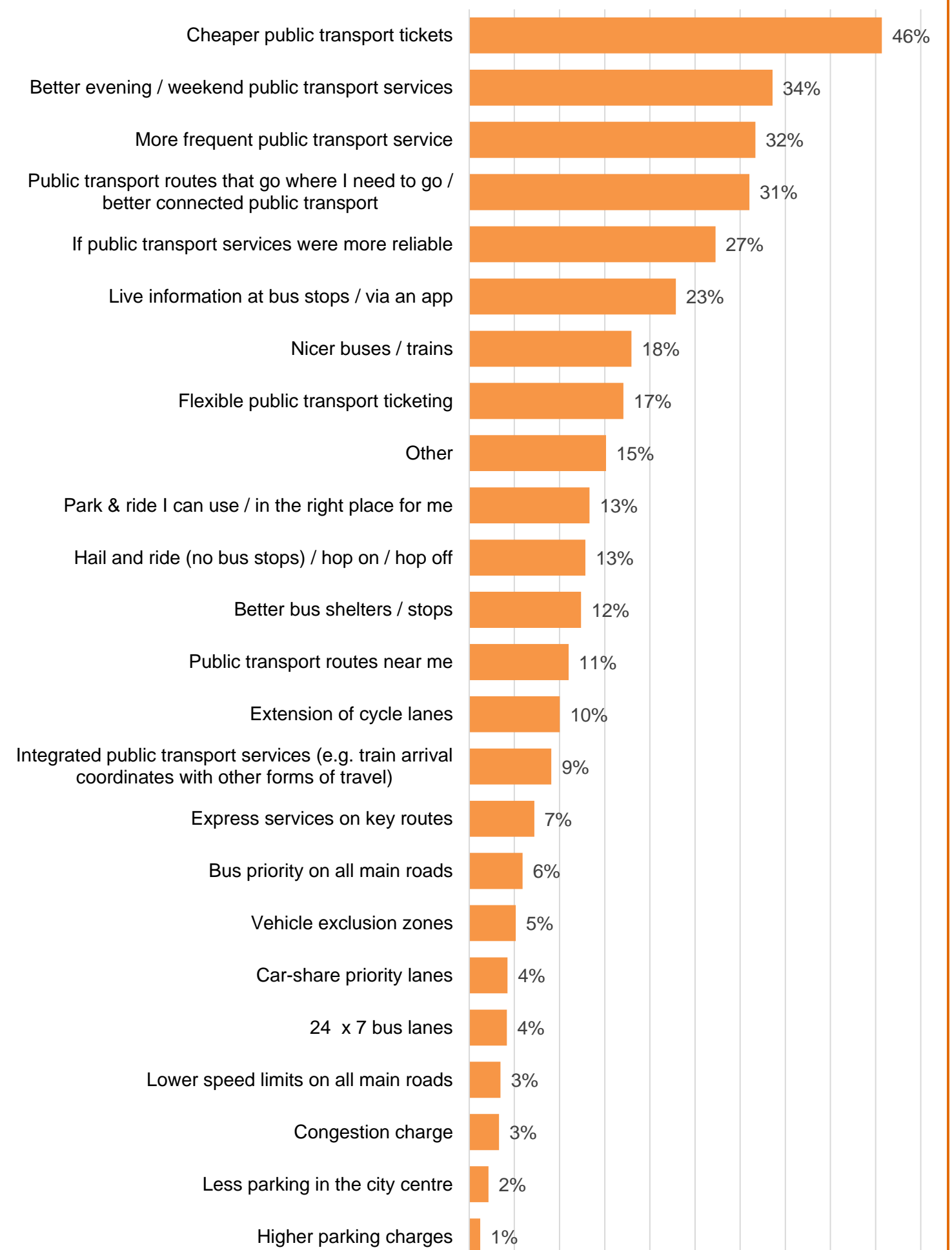
How difficult would it be for you to get to the following **without** access to a motorised vehicle or taxi?



What do you think are the benefits of increased usage of alternative types of transport (to a car / van)?



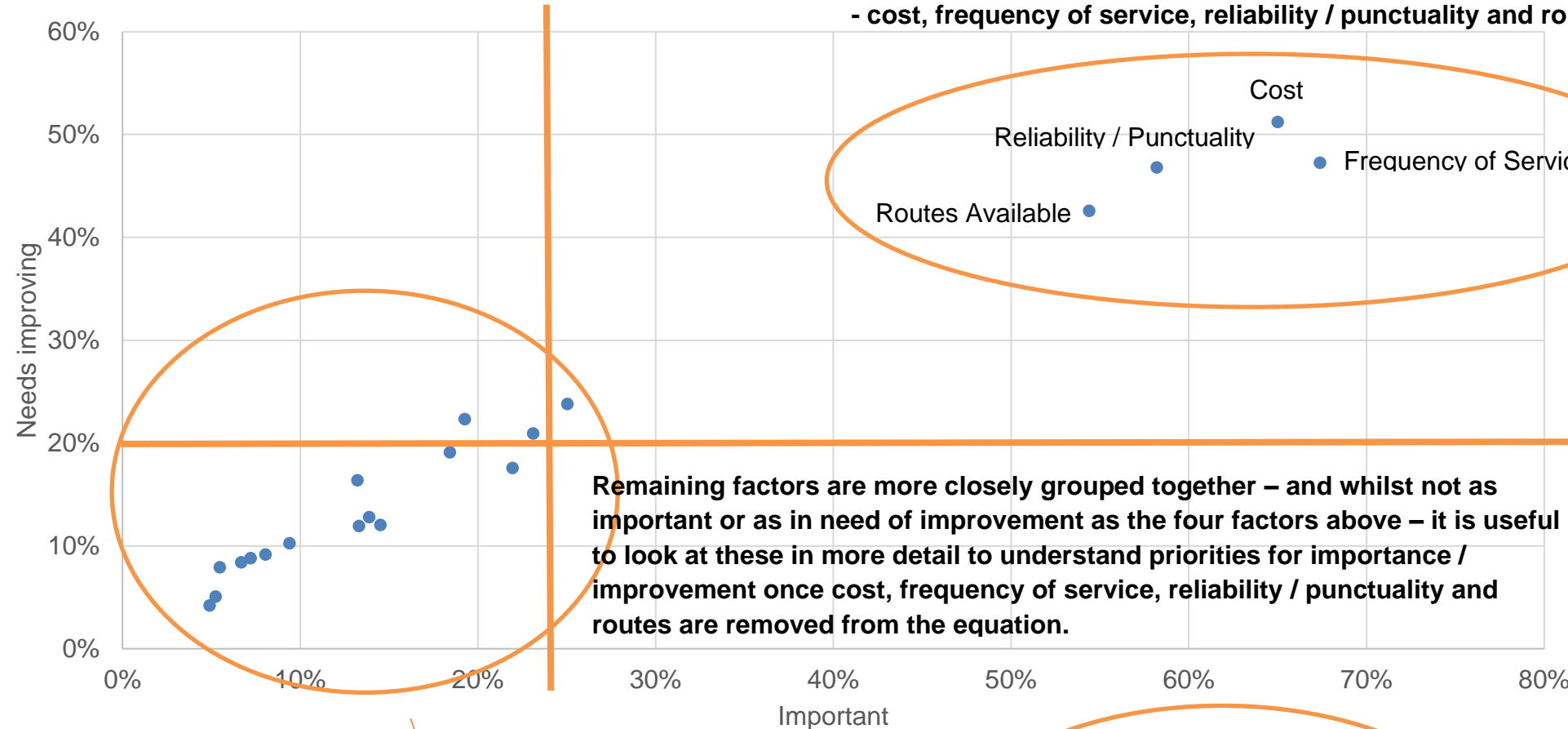
What would most encourage you to use alternative types of transport (to a car / van)?



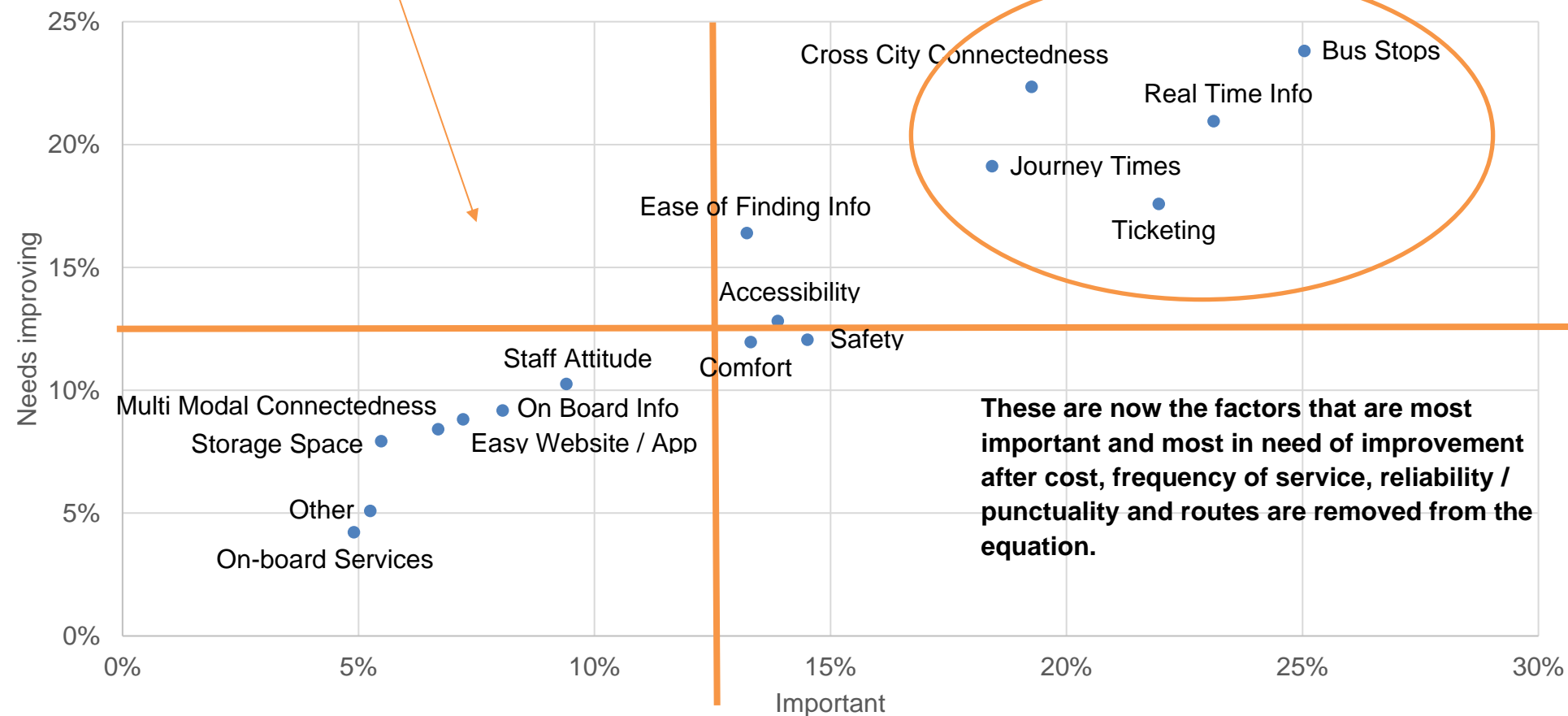
Which of the following is **most important** in making the local bus service a good service? Which of the following is **most in need of improvement** in the local bus service?

All Survey Respondents

Four factors stand out as both significantly more important than others and significantly more in need of improvement than others - cost, frequency of service, reliability / punctuality and routes.



Remaining factors are more closely grouped together – and whilst not as important or as in need of improvement as the four factors above – it is useful to look at these in more detail to understand priorities for importance / improvement once cost, frequency of service, reliability / punctuality and routes are removed from the equation.



These are now the factors that are most important and most in need of improvement after cost, frequency of service, reliability / punctuality and routes are removed from the equation.

Do non bus users have a different opinion to current bus users?

Non Bus Users:

More Important Than Average

- Cost
- Safety
- Comfort
- 'Other' factors

More in Need of Improvement Than Average

- Cost
- Safety
- Comfort

Current Bus Users:

More Important Than Average

- Frequency of service
- Reliability / punctuality
- Bus stops
- Ticketing
- Accessibility (wheelchairs, prams etc.)
- Staff attitude

More in Need of Improvement Than Average

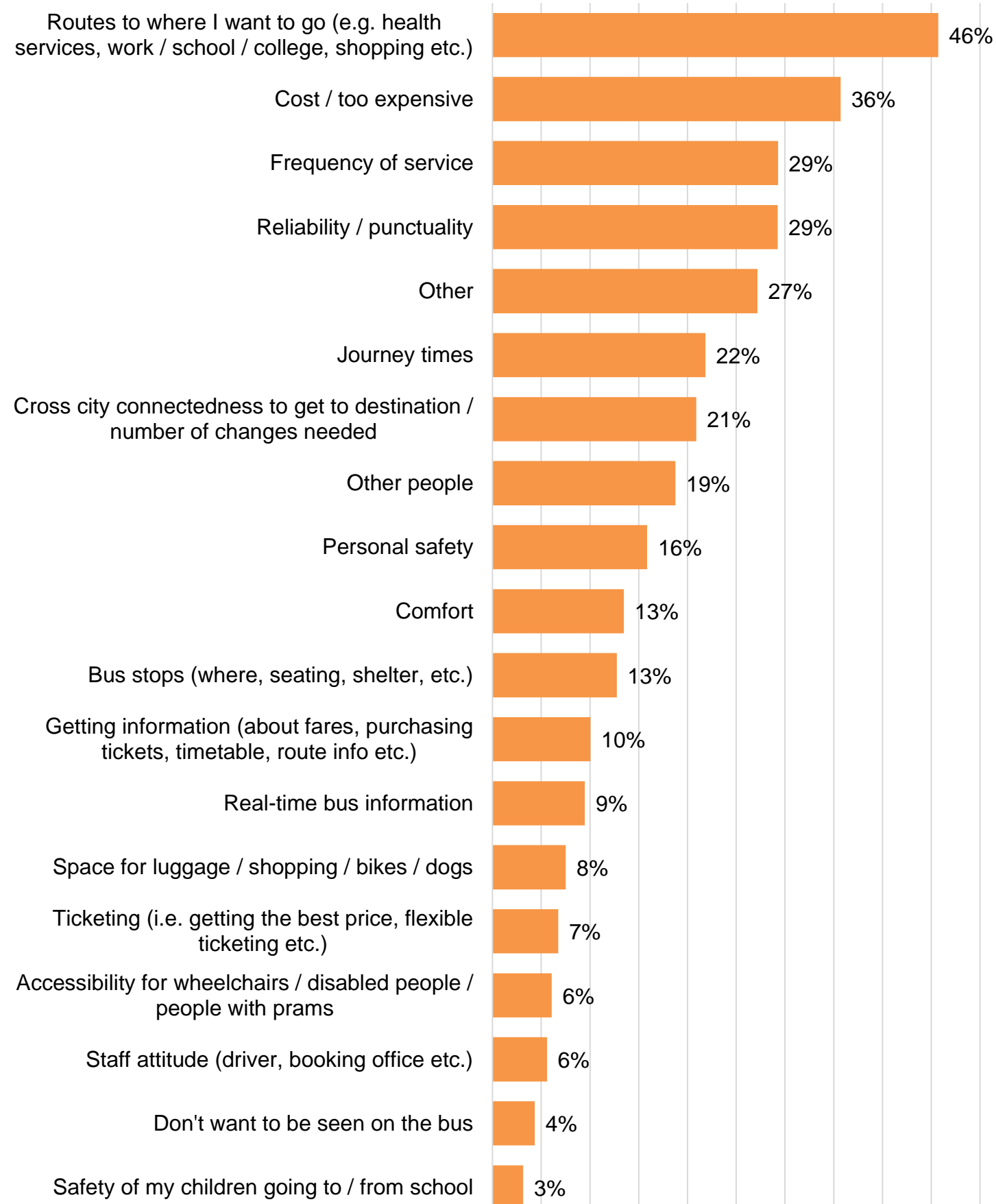
- Reliability / punctuality
- Frequency of service
- Bus stops
- Cross city connectedness
- Journey times
- Accessibility (wheelchairs, prams etc.)
- Staff attitude
- On board destination information
- Storage space (shopping, bikes, dogs etc.)

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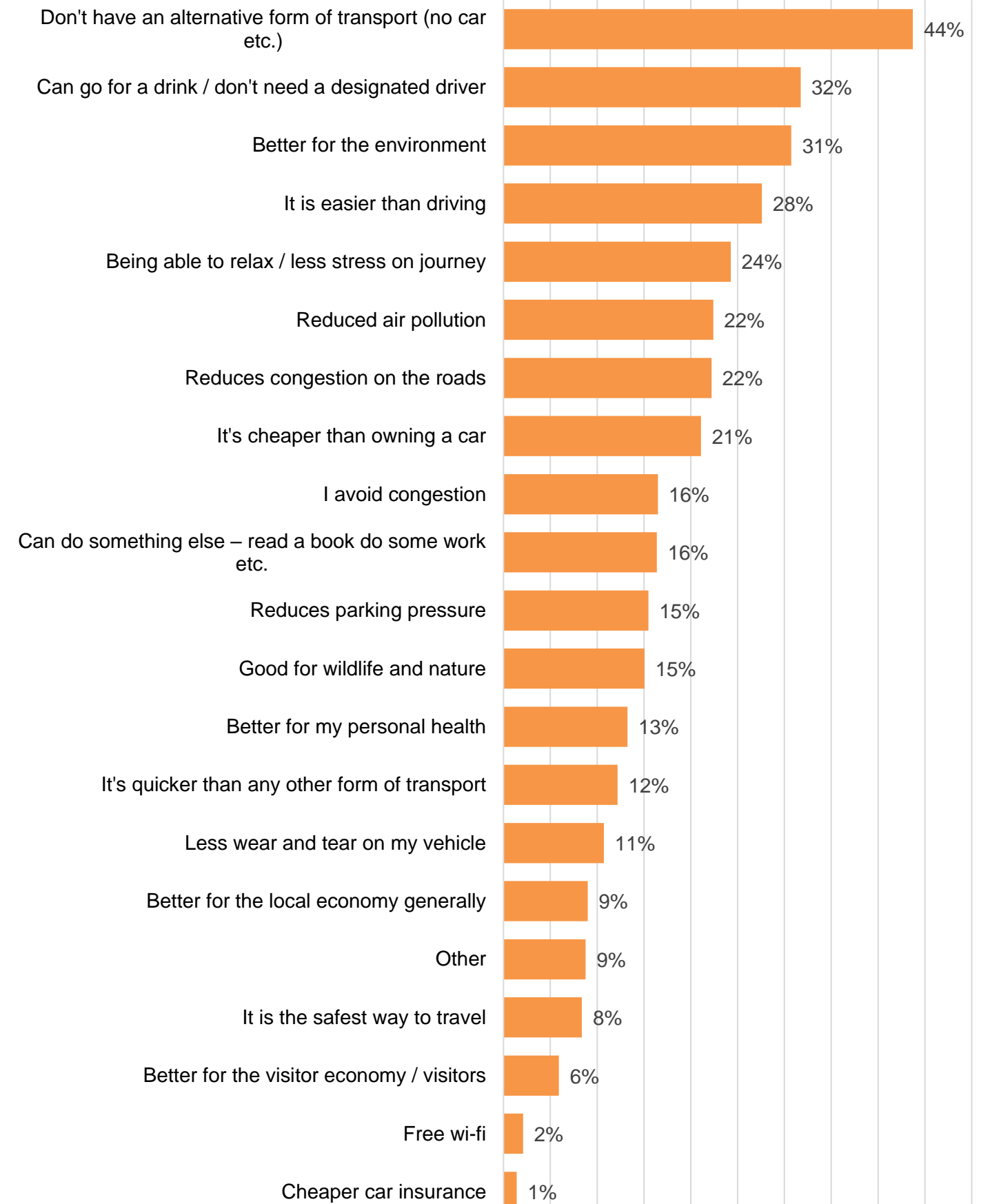
Non Public Transport Users:

What prevents you from using public transport more often?



Public Transport Users:

Why do you use public transport?



What do you think is think would be the most effective way to encourage people to use an alternative form of transport to the car / van more often?

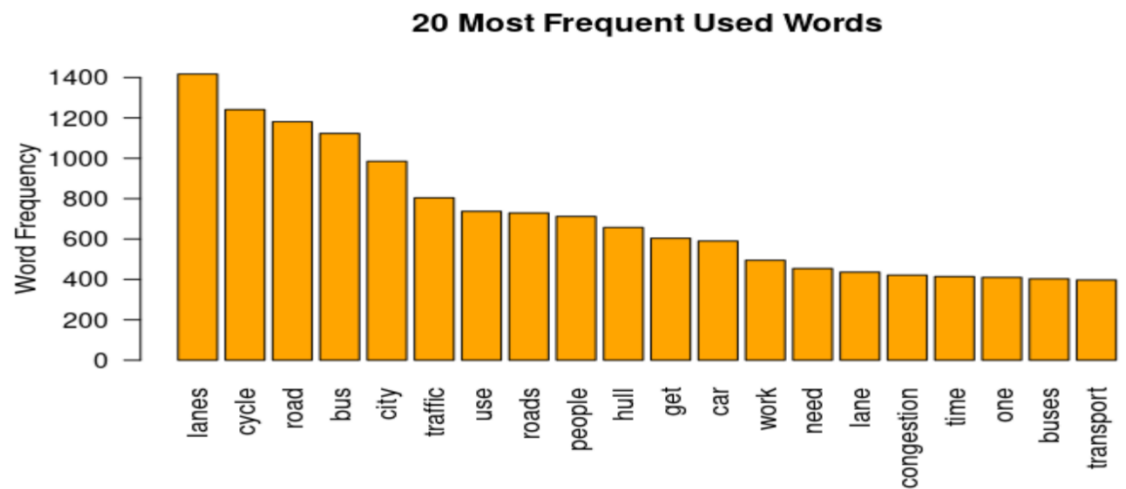
- Make it easier to use public transport / cycle / walk
- Make using a car or van much more difficult / expensive



Is there anything else about local roads, traffic, transport, or travel that you would like to share?

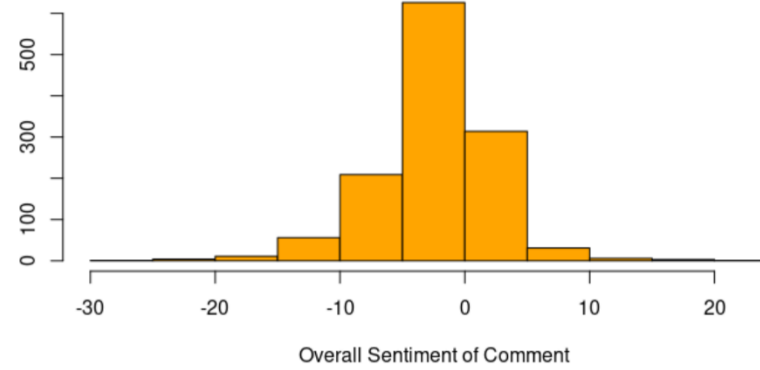
1593 Open Comments

All Comments

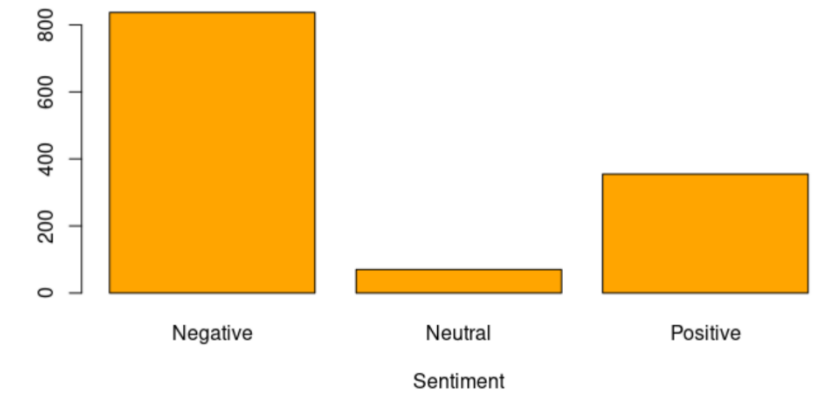


Sentiment Analysis

Number of Comments by Overall Sentiment of Comment



Overall Sentiment of Comment



Negative:



Positive:

