## **November 2017**

# Enterprise panel

### **Internet Connection:**



87% Fixed broadband (via phone line / fibre)



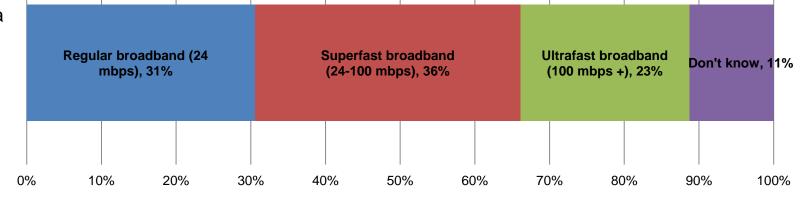
2% Satellite broadband (via a dish)



26% Mobile broadband (via dongle / sim card)



4% No internet access

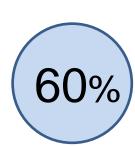




17% Wireless internet (via aerial / dish)



4% Don't know what type



are likely or very likely to upgrade their service, if there was financial help to do so



**Transactional Website** 35% Have

22% Want



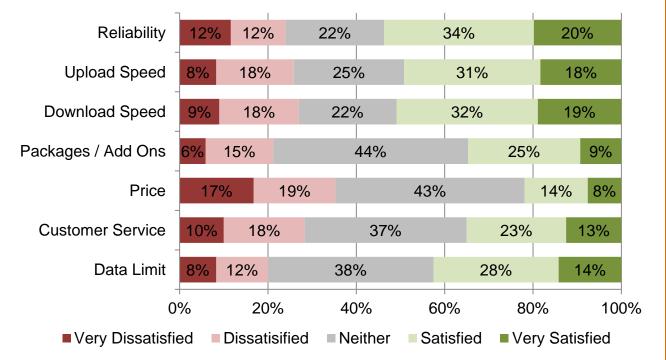
Cloud Based Business Services

46% Have 20% Want



**B2B Online Communications** 

34% Have 31% Want



### **Current Provider:**





**B2C Online Communications** 

30% Have 29% Want

# **Priority Improvements:**





**Price** 59%



# Benefits of Improvements to Internet Connection:



Improved productivity 62%



Better customer experience 52%

52% In

Interested in ICT voucher scheme (connectivity funding)

Financial Help and Skills Development:

33%

Interested in investment readiness support and advice



Reduced costs / overheads 57%



Better client / customer relationship 48%

Interested in ICT voucher scheme (upgrade funding)

61%

Interested in free workforce skills support, workshops etc

# Employing Young People:



Employ a young person aged 13 – 18 part - time

### However



Would <u>definitely</u> consider employing a young person aged 13 – 18 part - time



Would <u>maybe</u> consider employing a young person aged 13 – 18 part - time

## Benefits to Young Person:

Improved life skills (64%)

Improved employability (63%)

Valuable experience (57%)

More likely to be fit for work (47%)

### Barriers:

9

Lack of suitable work (44%)

Health and safety concerns (39%)

Safeguarding issues (39%)

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Time needed to manage etc. (39%)

### Benefits to Organisation:

Improved skills in future workforce (52%)

Different perspective in organisation (47%)

New technical skills (45%)

Increased diversity (36%)

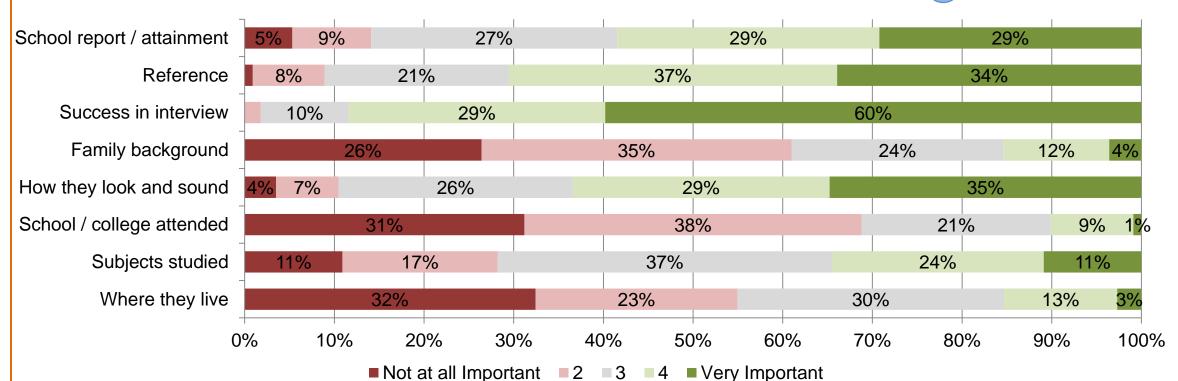
## What Would Encourage:

? Linking businesses with education (40%)

? Less red tape (30%)

? Info on what is and isn't legal (27%)

? General advice on how to do it (24%)





Only 33% of organisations are aware of the laws with regards to employing young people